

#### **CABINET**

A meeting of Cabinet will be held on

Tuesday, 7 January 2020

commencing at 5.00 pm

The meeting will be held in the Meadfoot Room, Town Hall, Castle Circus, Torquay, TQ1 3DR

#### **Members of the Committee**

Councillor Steve Darling (Chairman)

Councillor Long Councillor Stockman

Councillor Morey Councillor Law

Councillor Carter Councillor Cowell

#### A prosperous and healthy Torbay

Download this agenda via the free modern.gov app on your <u>iPad</u>, <u>Android Device</u> or <u>Blackberry Playbook</u>. For information relating to this meeting or to request a copy in another format or language please contact:

Teresa Buckley, Town Hall, Castle Circus, Torquay, TQ1 3DR

## **CABINET AGENDA**

#### 1. Apologies

To receive apologies for absence.

**2.** Minutes (Pages 4 - 21)

To confirm as a correct record the Minutes of the meetings of the Cabinet held on 26 November and 17 December 2019.

#### 3. Disclosure of Interests

(a) To receive declarations of non pecuniary interests in respect of items on this agenda.

**For reference:** Having declared their non pecuniary interest members may remain in the meeting and speak and, vote on the matter in question. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.

(b) To receive declarations of disclosable pecuniary interests in respect of items on this agenda.

For reference: Where a Member has a disclosable pecuniary interest he/she must leave the meeting during consideration of the item. However, the Member may remain in the meeting to make representations, answer questions or give evidence if the public have a right to do so, but having done so the Member must then immediately leave the meeting, may not vote and must not improperly seek to influence the outcome of the matter. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.

(**Please Note:** If Members and Officers wish to seek advice on any potential interests they may have, they should contact Governance Support or Legal Services prior to the meeting.)

#### 4. Communications

To receive any communications or announcements from the Leader of the Council.

#### 5. Urgent Items

To consider any other items the Chairman decides are urgent.

#### 6. Matters for Consideration

## 7. Community Governance Review of Torbay - outcome of second (Pages 22 - 64) stage consultation and final recommendations

To consider the submitted report and the recommendations from the Community Governance Review Working Party on the above.

#### 8. Proposed Council Tax Support Scheme 2020/21

To consider and recommend to Council the Council Tax Support Scheme for 2020/2021.

(Pages 65 - 77)

#### 9. Exclusion of Press and Public

To consider passing a resolution to exclude the press and public from the meeting prior to consideration of the following items on the agenda on the grounds that exempt information (as defined in Paragraph 3 of Schedule 12A of the Local Government Act 1972 (as amended) is likely to be disclosed.

#### 10. New Investment Opportunities

To consider potential investment opportunities.

#### 11. New Economic Growth Fund Opportunities

To consider any new Economic Growth Fund investment opportunities.

## 12. Funding for Torbay Leisure Centre and Riviera International Conference Centre

(Pages 78 - 89)

To consider the submitted exempt report on the above and make recommendations to Council in respect of this funding.

## Agenda Item 2



#### Minutes of the Cabinet

#### **26 November 2019**

-: Present :-

Councillor Steve Darling (Chairman)

Councillors Long, Morey, Carter, Law and Cowell

(Also in attendance: Councillors Brooks, Brown, Douglas-Dunbar, Kennedy, Chris Lewis, Loxton and David Thomas)

#### 51. Apologies

An apology for absence was received from Councillor Stockman.

#### 52. Minutes

Subject to the inclusion of Councillor Loxton as being in attendance, the Minutes of the meeting of the Cabinet held on 12 November 2019 were confirmed as a correct record and signed by the Chairman.

#### 53. Communications

The Leader of the Council, Councillor Steve Darling, provided an update on a meeting of the Great South West held last week and the joint plan which was being developed by Torbay, Plymouth, Devon, Somerset and Dorset Councils. This would be put to the new Government following the General Election on 12 December 2019.

The Cabinet Member for Economic Regeneration, Tourism and Housing, Councillor Long advised of the outcome of the annual rough sleeper count which took place last week, with the help of himself, the Cabinet Member for Corporate and Community Services (Councillor Carter) and the Civic Mayor (Councillor Douglas-Dunbar). Torbay had identified 16 rough sleepers compared with 21 last year, although this was a slight increase since October when there was 12.

The Cabinet Member for Corporate and Community Services, Councillor Carter, advised that Paignton Academy had submitted a bid for £9m from Building Schools for the Future to help develop and improve the school. The Cabinet supported the Bid and the Leader of the Council agreed to write a letter of support to the school for the Bid.

The Cabinet Member for Children's Services, Councillor Law, highlighted the recent filming for BBC/ITV showing the foster carers using their free tickets on the Train of Light. There had also been raffle prizes for the foster families.

The Cabinet Member for Infrastructure, Environment and Culture, Councillor Morey, advised that following recent renovations Brixham Library had now fully reopened.

The Deputy Leader of the Council and Cabinet Member for Finance, Councillor Cowell, advised of a successful and productive meeting with members of the Cabinet, Councillor Lewis and Torbay Coast and Countryside Trust to better understand how we can work collaboratively together with the community for the benefit of Torbay.

#### 54. Matters for Consideration

The Cabinet considered the following matters, full details of which (including the Cabinet's decisions) are set out in the Record of Decisions appended to these Minutes.

#### 54.1 Community Conference 2019 - Next Steps

#### 54.2 Draft Community and Corporate Plan for consultation

#### 54.3 Revised Children's Services Medium Term Financial Plan

The expenditure on Children's Services was currently the most significant and challenging budget pressure the Council was facing. Despite additional resources being allocated to this service the levels of demand, complexity of needs and cost have regularly exceeded the allocated budget. Spend on this service was likely to exceed £42m in 2019/20.

The Plan attached at Appendix 1 had been jointly formed by the service and financial services. Compared to the previous Children's Services financial recovery plans the proposed Plan simply outlined a wide range of actions that, if undertaken, would help to challenge, reduce or mitigate the expenditure pressures within the service, and where appropriate increase income.

The Cabinet noted and supported the actions outlined in the Finance Recovery Plan set out at Appendix 1 to the submitted report. Quarterly 'back to the floor' visits would be undertaken by Cabinet Member and Senior Officers.

#### 54.4 Exclusion of Press and Public

Councillor Steve Darling proposed and Councillor Cowell seconded the motion, which was agreed by the Cabinet unanimously, as set out below:

that the press and public be excluded from the meeting prior to consideration of the items 11 and 12 on the agenda on the grounds that exempt information (as defined in paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 (as amended)) was likely to be disclosed.

Prior to consideration of the items in Minutes 55.4 and 55.5, the press and public were formally excluded from the meeting.

- 54.5 New Investment Opportunity 1/6/18 Update
- 54.6 New Economic Growth Fund Opportunities

None

Chairman

#### **Record of Decision**

#### **Community Conference 2019 - Next Steps**

#### **Decision Taker**

Cabinet on 26 November 2019

#### Decision

- (i) that the Cabinet makes the following commitments to the community of Torbay:
  - We will embrace a spirit of cooperation and partnership.
  - We will be open with our communities about the challenges that the Council faces.
  - We will work to empower and enable our communities.
  - We will operate with openness and transparency.
- (ii) that the Cabinet seek the views of the community of how they would like to see these commitments put into practice;
- (iii) that the Leader of the Council and the Chief Executive identify Ward Ambassadors from within the Partnership and the Senior Leadership Team and other senior managers to act together as a point of contact for activity within each ward and linking to the Community Partnerships;
- (iv) that the possibility of establishing a Community Enablement Fund be considered in making proposals for the 2020/2021 Revenue Budget; and
- (v) that the action plan set out in Appendix 2 to the submitted report be approved and, in the main, be implemented through the Whole Council Redesign Programme which is currently underway as part of the wider Transformation Portfolio.

#### Reason for the Decision

It is a priority of the Cabinet and the wider Partnership that the Council better engages with our communities, enabling them to be involved in both the decisions which affect them and in the delivery of services which matter to them.

#### **Implementation**

This decision will come into force and may be implemented on Monday, 9 December 2019 unless the call-in procedure is triggered (as set out in Standing Orders in relation to Overview and Scrutiny).

#### Information

The Council's first Community Conference was held on 11 September 2019. The aim of the Conference was to help deliver a new and more engaged relationship between the Council, individuals and communities from across Torbay.

The report from the Community Conference has now been published. The submitted report set out the next steps which the Council was proposing to take to ensure that the commitment and determination to engage more effectively is put into place.

It was agreed by the Leader during the course of debate, that he would discuss and agree with all Group Leaders how the Ward Ambassadors would operate in practice. The idea behind them being a route into both the Administration and Senior Officers, in order to 'unblock' and resolve matters. The Ward Ambassadors would work in complement with Ward Councillors and Community Partnerships.

Councillor Carter proposed and Councillor Cowell seconded a motion which was agreed unanimously by the Cabinet as set out above.

Alternative Options considered and rejected at the time of the	he decision
None	
Is this a Key Decision?	
No	
Does the call-in procedure apply?	
Yes	
<b>Declarations of interest</b> (including details of any relevant dispestandards Committee)	ensations issued by the
None	
Published	
29 November 2019	
Signed: Leader of Torbay Council on behalf of the Cabinet	Date: 29 November 2019

## Minute Item 54b

#### **Record of Decision**

One Torbay: Working for all Torbay - Draft Community and Corporate Plan 2019-2023

#### **Decision Taker**

Cabinet on 26 November 2019

#### Decision

That the draft document "One Torbay: Working for all Torbay" be published for consultation.

#### Reason for the Decision

The Community and Corporate Plan is the overarching document within the Council's Policy Framework setting out the Council's ambitions for the next four years. The Cabinet now wishes to gather feedback from the wider community in Torbay on those ambitions and priority which should be attached to them.

#### **Implementation**

This decision will come into force immediately so as to commence the consultation process.

#### Information

Following the local elections in May 2019, a draft Community and Corporate Plan has been prepared by the Cabinet which sets out the ambitions and visions of the Council over the next four years and the principles within the Council will operate.

As part of its commitment to changing how the Council engages with its residents, communities and partners (and in line with the Council's Constitution), the draft Plan will now be subject to consultation. The Cabinet are seeking views on whether the ambitions within the Plan are the right things for Torbay and which of these ambitions are the most important.

Councillor Steve Darling proposed and Councillor Morey seconded a motion which was agreed by the Cabinet as set out above.

#### Alternative Options considered and rejected at the time of the decision

None

Is this a Key Decision?

Yes - Reference Number: 1060817

Does the call-in procedure apply?

No

Standards Committee)	ensations issued by the
None	
Published	
November 2019	
Signed: Leader of Torbay Council on behalf of the Cabinet	Date:

#### **Record of Decision**

#### **New Investment Opportunity 1/6/18 Update**

#### **Decision Taker**

Cabinet on 26 November 2019

#### Decision

That the revised Investment Opportunity 1/6/18 as set out in the Exempt Cabinet Minute 56.2/11/19, be approved.

#### Reason for the Decision

To enable the continued investment in this property.

#### **Implementation**

The decision in respect of Investment Opportunity 1/6/18 Update will come into force immediately as the decision maker has decided that any delay likely to be caused by the call-in process would prejudice the Council's interest. The Overview and Scrutiny Co-ordinator was consulted on 21 November 2019.

#### Information

At the meeting of the Investment and Regeneration Committee held on 26 June 2018 Members approved Investment Opportunity 1/6/18. Full details of this investment were set out in the submitted exempt report considered at the Cabinet meeting on 26 November 2019. At the time it was agreed that this would be classes as a general investment opportunity and not a regeneration investment opportunity.

Due to a number of factors the costs associated with this investment have increased and it was therefore necessary for the Cabinet to review the decision of the Investment and Regeneration Committee, as the investment would no longer meet the requirements for a general investment under the Council's Investment and Regeneration Fund Strategy and also the Council had created a new Economic Growth Fund which this investment now meets the criteria for.

Councillor Long proposed and Councillor Cowell seconded a motion which was agreed by the Cabinet as set out above.

#### Alternative Options considered and rejected at the time of the decision

None

Is this a Key Decision?

No

Does the	call-in procedure apply?	
No		
	ons of interest (including details of any relevant dispose Committee)	pensations issued by the
None		
Publishe	d	
29 Novem	nber 2019	
Signed:	Leader of Torbay Council on behalf of the Cabinet	Date: 29 November 2019



#### Minutes of the Cabinet

#### 17 December 2019

-: Present :-

Councillor Steve Darling (Chairman)

Councillors Long, Morey, Stockman, Law and Cowell

(Also in attendance: Councillors Barrand, Brooks, Bye, Douglas-Dunbar, Foster, Kennedy, Chris Lewis, Loxton and David Thomas)

#### 55. Apologies

An apology for absence was received from Councillor Carter.

#### 56. Communications

The Chairman advised that he would be varying the order of the agenda to consider item 9 before item 8 on the agenda.

The Worshipful the Mayor of Torbay, Councillor Douglas-Dunbar, encouraged Members to attend the civic carol service on Sunday, 22 December 2019 at 4.00 pm in The Church of St. John the Apostle, Montpellier Road, Torquay, TQ1 1BJ.

The Cabinet Member for Adults and Public Health, Councillor Stockman advised that the Learning Disabilities Board had been reformed and that they had a productive meeting with several users becoming learning disability champions. It was proposed that they would give a presentation at a future Health and Wellbeing Board on the work of the Board with a view to having membership similar to the Older Persons Assembly.

The Cabinet Member for Children's Services, Councillor Law thanked Councillors for donating prizes for the foster carers' raffle which was attended by a number of Councillors last week.

The Cabinet Member for Infrastructure, Environment and Culture, Councillor Morey raised the recent positive partnership working with the Council and local partnerships. Meetings have been held with the some of the Cabinet and Conservative Councillors regarding the future of Occombe. Councillors Morey and Darling had met earlier that day with Groundwork South to discuss the important work they have been doing with the Western Valley. Councillors Carter and Morey also attended the official opening of refurbished Brixham Library, which had last been updated 25 years ago.

The Cabinet Member for Economic Regeneration, Tourism and Housing, Councillor Long attended the Local Government Association conference on housing and homelessness in Coventry on 6 December, where they expressed interest in our end street homelessness campaign, our local partnership arrangements and political commitment to resolve issues in respect of homelessness and housing (this included the setting up of housing company and providing more affordable housing). The local authority in Swale have a 5 party partnership who were interested in seeing what we were doing in respect of this issue.

The Deputy Leader of the Council and Cabinet Member for Finance, Councillor Cowell had been focusing on finalising the budget proposals ready to launch today for consultation. He was continuing dialogue with the community, Torbay Community Development Trust with up to 60 invitees due to be attending a community conference feedback discussion in the second week of January.

The Leader of the Council, Councillor Darling had written to the Prime Minister on behalf of the Council congratulating him on a successful General Election and advising of the ambitions and key challenges facing Torbay. The letter also sought how we could continue to work with key Members of Parliament and the Government for the benefit of Torbay. He had attended a meeting with One Public Estate to develop strategic outcomes for our communities on housing and regenerating our town centres.

#### 57. Matters for Consideration

The Cabinet considered the following matters, full details of which (including the Cabinet's decisions) are set out in the Record of Decisions appended to these Minutes.

#### 58. Revenue Budget and Capital Budget 2020/2021 for Consultation

#### 59. Housing Strategy for Consultation

#### 60. Budget Monitoring 2019/20 - Quarter Two

The Cabinet received and noted the submitted report which set out the latest position in respect of the Council's revenue outturn position and mitigating actions identified and the latest position in respect of capital expenditure and funding for 2019. This report had been considered and discussed in detail at the Overview and Scrutiny Board on 11 December 2019.

It was noted that there were no formal recommendations to the Cabinet arising from the Overview and Scrutiny Board meeting, however, the Board had requested that they receive regular updates on Children's Services Finance; an update on Crossways to be considered at Council; and for further information in respect of the underspend in the Housing Options budget. An email from the Assistant Director of Community and Customer Services was circulated to all members prior to the Cabinet as follows:

"Expenditure in Housing Options budget, addressing homelessness and prevention activity, has increased significantly in 2019/20. The Flexible Housing Support Grant is utilised to offset some of this expenditure and was more than expected from as part of the financial settlement. As such Housing services is forecasting an underspend of £100k.

Within Community Safety there are a number of vacancies across this service area which contribute to the overall underspend."

## 61. The provision of Local Healthwatch and Local Health and Social Care Engagement in the County of Devon

#### 62. New Investment Opportunities

There were no new investment opportunities.

#### 63. New Economic Growth Fund Opportunities

There were no new Economic Growth Fund opportunities.

Chairman

#### **Record of Decision**

#### Revenue Budget and Capital Budget 2020/2021

#### **Decision Taker**

Cabinet on 17 December 2019

#### Decision

- (i) that all Members and the Overview and Scrutiny Board consider the draft revenue and capital budgets and implications of the draft service change, income generations and savings proposals. The Overview and Scrutiny Board (through its Priorities and Resources Review Panel) will consider certain specific issues arising from these savings proposals and report back to the Cabinet by 24 January 2020 on the outcomes of its deliberations and stakeholder representations;
- (ii) the draft proposals for service change income generation and efficiencies are based upon the expected reduction in government grant;
- (iii) that detailed consultation be undertaken with service users who may be affected by specific proposals and that Equality Impact Assessments continue to be developed as required. (The results from this consultation will be considered by the Cabinet with the Cabinet's final proposals being published on 4 February 2020.);
- (iv) that the Chief Finance Officer be given authority to amend these budget proposals for any technical adjustments necessary between services and within the overall envelope of funding in agreement with the Leader of the Council; and
- (v) that the Chief Finance Officer report to the adjourned meeting of the Council on 13 February 2020 on the implications for 2020/2021 as a result of these proposals currently being considered and in light of the final settlement which is expected in late January or early February.

#### Reason for the Decision

To enable the consultation process on the proposed Revenue Budget and Capital Plan for 2020/2021 to begin.

#### **Implementation**

This decision to publish the draft revenue budget and the savings proposals will come into force immediately, so as to commence the formal six week consultation process on the budget, and to permit specific and detailed consultation to be undertaken where necessary.

#### Information

The Leader of the Council on behalf of the Cabinet has announced their provisional revenue and capital budget including proposals for service change, income generation and efficiencies for 2020/2021 (as available at <a href="https://www.torbay.gov.uk/budget-202021">www.torbay.gov.uk/budget-202021</a> to enable the consultation

process to start. The savings proposals and development of the budget will support the Council in delivering its ambitions as set out in the Corporate Plan.

Additional supporting financial information will be supplied in due course to help inform the consultation and scrutiny. Information will be placed on the Council 2020/2021 Budget webpage at <a href="https://www.torbay.gov.uk/budget-202021">www.torbay.gov.uk/budget-202021</a>.

Members and officers have been considering the impact of the significant reductions to government grant and, as a result of these reductions, the Council is faced with a number of difficult decisions to ensure services can be delivered within a much reduced financial resource base compared to previous years. The proposals have been set in recognition of the need to ensure resources are prioritised in accordance with agreed plans but mindful of the further reductions to local government grant.

The Cabinet wishes to hear the views of all Members of the Council, the Overview and Scrutiny Board and external stakeholders together with specific service users on their proposals before finally recommending a budget to the Council in February 2020.

Councillor Steve Darling proposed and Councillor Cowell seconded a motion, as set out above which was agreed unanimously by the Cabinet.

#### Alternative Options considered and rejected at the time of the decision

Alternative options were not considered.

Is this a Key Decision?	
Yes – Reference Number: I061003	
Does the call-in procedure apply?	
No	
<b>Declarations of interest</b> (including details of Standards Committee)	any relevant dispensations issued by the
None	
Published	
18 December 2019	
Signed:	Date: 18 December 201

Leader of Torbay Council on behalf of the Cabinet

9

#### **Record of Decision**

#### **Draft Housing Strategy and Associated Documents for Consultation**

#### **Decision Taker**

Cabinet on 17 December 2019

#### Decision

That the draft Housing Strategy, together with the drafts of the Homelessness and Rough Sleeping Strategy, the Housing Standards Enforcement Policy and the Houses in Multiple Occupation Standards, be published for consultation.

#### Reason for the Decision

The Housing Strategy forms part of the Council's Policy Framework setting out the Council's ambitions, aims and objectives in respect of housing. The Cabinet now wishes to gather feedback from the wider community in Torbay on the proposed content of the Housing Strategy and some of its associated documents (many of the housing related Policies/Strategies follow a separate consultation process/timeline).

#### **Implementation**

This decision will come into force immediately so as to commence formal public consultation.

#### Information

As part of the work of developing the draft Community and Corporate Plan, a proposed new Housing Strategy for Torbay had been prepared which set out the Cabinet's plans towards meeting its priority of improving the delivery, affordability and quality of housing in Torbay.

The Council's housing responsibilities cover a broad range of issues, from identifying land for new homes to improving old ones and meeting the wide variety of housing needs of our communities. More detailed strategies and policies sit beneath the Housing Strategy, setting out the Council's aims and delivery plans in specific areas. A number of these have been reviewed alongside the Housing Strategy and it is proposed that the following documents are subject to consultation at the same time:

- Homelessness and Rough Sleeping Strategy
- Housing Standards Enforcement Policy
- Houses in Multiple Occupation Standards

Councillor Long proposed and Councillor Morey seconded a motion, as set out above which was agreed unanimously by the Cabinet.

#### Alternative Options considered and rejected at the time of the decision

None

is this a key Decision?	
Yes – Reference Number: I060815	
Does the call-in procedure apply?	
No	
<b>Declarations of interest</b> (including details of any relevant disposardards Committee)	ensations issued by the
None	
Published	
18 December 2019	
Signed: Leader of Torbay Council on behalf of the Cabinet	Date: 18 December 2019

## Minute Item 61

#### **Record of Decision**

## The provision of Local Healthwatch and Local Health and Social Care Engagement in the County of Devon

#### **Decision Taker**

Cabinet on 17 December 2019

#### Decision

That Cabinet approve the decision (subject to ratification by parallel governance processes in Devon and Plymouth councils and the CCG) to award contracts for Lot 1 (Local Healthwatch) and Lot 2 (Local Health and Social Care Engagement), of the jointly commissioned services with Devon County Council and Plymouth City Council (and NHS Devon Clinical Commissioning Group for Lot 2) to the providers named in exempt Appendix 1 to the submitted report.

#### Reason for the Decision

For the past two years, commissioners of social care and health services in Devon County Council, Plymouth City Council and Torbay Council had been working towards enabling a single supplier to provide the Local Healthwatch consumer voice organisation on behalf of the three local authorities.

Completion of a joint competitive tendering process had resulted in a recommendation to award a contract (subject to approval by the parallel governance mechanisms in each commissioning organisation and the council's own relevant due diligence processes) for the provision of Local Healthwatch (Lot 1).

Alongside the new Local Healthwatch function, commissioners in the three local authorities and the CCG were recommending the award of a contract for locally commissioned engagement on health and social care issues (Lot 2).

#### **Implementation**

This decision will come into force and may be implemented on Friday, 3 January 2020 unless the call-in procedure is triggered (as set out in Standing Orders in relation to Overview and Scrutiny).

#### Information

The submitted report sought approval to award contracts (subject to ratification by parallel governance processes in Devon County Council, Plymouth City Council and the NHS Devon Clinical Commissioning Group (CCG)) for the provision of the Local Healthwatch and Local Health and Social Care Engagement in the County of Devon.

The new contracts would be for jointly commissioned services with Devon and Plymouth councils for both Lot 1 (Local Healthwatch) and Lot 2 (Local Health and Social Care Engagement), with the CCG also being commissioners for Lot 2. Devon County Council would be the contracting authority on behalf of the commissioning organisations.

The contracts would commence on 1 April 2020. The provider for Lot 1 would be required to maintain the discrete public-identities of Healthwatch Devon, Healthwatch Plymouth and Healthwatch Torbay, whilst spreading the good practice achieved to date in each local authority area across the whole county.

Councillor Stockman proposed and Councillor Long seconded a motion, as set out above which was agreed unanimously by the Cabinet.

(Note: during consideration of this item the press and public were formally excluded from the meeting on the grounds that exempt information (as defined in paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 (as amended)) was likely to be disclosed.)

Alternative Options considered and rejected at the time of the decision		
Alternative options were set out in the submitted report but were not discussed at the meeting		
Is this a Key Decision?		
No		
Does the call-in procedure apply?		
Yes		
<b>Declarations of interest</b> (including details of any relevant dispensations issued by the Standards Committee)		
None		
Published		
20 December 2019		
Signed: Date: 20 December 2019 Leader of Torbay Council on behalf of the Cabinet		

## Agenda Item 7



**Meeting:** Community Governance Review WP **Date:** 6 January 2020

Cabinet 7 January 2020 Council 9 January 2020

Wards Affected: All wards

**Report Title:** Community Governance Review of Torbay – outcome of second stage

consultation and final recommendations

Is the decision a key decision? No

When does the decision need to be implemented? as soon as possible

Cabinet Member Contact Details: Councillor Christine Carter, Cabinet Member for Corporate and Community Services, christine.carter@torbay.gov.uk

**Supporting Officer Contact Details:** Anne-Marie Bond, Director of Corporate Services, 01803 207015, <a href="mailto:anne-marie.bond@torbay.gov.uk">anne-marie.bond@torbay.gov.uk</a>

#### 1. Purpose and introduction

- 1.1 On 14 January 2019 the Council launched a community governance review of the whole area of Torbay, to consider if any changes should be made to existing arrangements including whether new parish/town councils should be created in areas of the authority that are currently unparished.
- 1.2 Following a first phase of consultation, Council on 22 July 2019 agreed draft recommendations, to be the subject of a further consultation with local electors, residents, organisations and interested parties. The draft recommendations proposed the creation of two new parishes within Torbay covering Torquay and Paignton respectively and that parish/town councils be established to serve these new parishes from 1 April 2020. They further proposed electoral arrangements to apply to the new councils; that the Band D council tax precept for each of the new councils in their first year of operation would not exceed £90.00; and that no change be made to the status or electoral arrangements of Brixham Town Council, with further consultation to be undertaken on whether the ward of Churston with Galmpton should be within the Paignton parish, or whether it should be included within the boundaries of Brixham Town Council.
- 1.3 Consultation on the draft recommendations opened on 2 September 2019 and closed on 25 October 2019. This report sets out the outcome of that consultation and proposes that in accordance with the majority of responses received, the proposals in the draft recommendations are not pursued and the final

recommendations of the community governance review be for no change to the existing arrangements.

#### 2. Proposed Cabinet Recommendations

That the Council be recommended:

- 2.1 That the responses received to the second phase consultation on the Community Governance Review of Torbay be noted as set out in Appendix 1 to the submitted report.
- 2.2 That the Cabinet recommendations of the community governance review be that there shall be no change to existing community governance arrangements in Torbay and specifically:
  - (a) That no new parishes be constituted in the area under review;
  - (b) That no existing parishes in the area under review be abolished and that the name and area of Brixham parish and the electoral arrangements of Brixham Town Council remain unaltered.
- 2.3 That the Director of Corporate Services publish the final recommendations and take steps to secure that persons who may be interested in the review are informed of them; and
- 2.4 That the Council be recommended to give effect to the final recommendations set out at 2.2 above.

#### 3. Reason for decision

- 3.1 The Local Government and Public Involvement in Health Act 2007 ('The 2007 Act') requires that a Community Governance Review must conclude within a period of twelve months after the start of the review.
- 3.2 The 2007 Act further provides that at the end of a Community Governance Review the principal council must make recommendations as to:
  - (a) Whether a new parish or any new parishes should be constituted;
  - (b) Whether existing parishes should or should not be abolished or whether the area of existing parishes should be altered; and
  - (c) What the electoral arrangements for new or existing parishes, which are to have parish councils, should be.
- 3.3 The Partnership is keen to listen to the views of the community to inform their decision-making which is why the Cabinet are proposing not to pursue the creation of new parish/town councils for Torquay and/or Paignton or any other change to the existing community governance arrangements within Torbay, in light of the wishes of the significant majority of respondents to the consultation on the draft recommendations of the review, who did not support any of the proposals for change.

#### **Supporting Information**

#### 4. Background

- 4.1 'Community governance' refers to the way in which communities are represented at the local level including by parish/town councils, which form the most local tier of government in England. Parish/town councils do not have statutory responsibility for services but they may decide to provide some local services for their residents and/or take over responsibility for services previously delivered by the principal council. They are funded by an additional amount added to the council tax in their area called a 'precept'. Torbay currently has just one parished area, that served by Brixham Town Council.
- 4.2 Torbay Council, as a 'principal council', is responsible for making any changes to community governance within its area. Under the provisions of the 2007 Act if the Council wishes to make any such change it must first carry out a community governance review. In doing so it must have regard to the Guidance on Community Governance Reviews issued in March 2010 by the Secretary of State for Communities and Local Government and the Local Government Boundary Commission for England ('the guidance') and must comply with Part 4 of the 2007 Act, the relevant parts of the Local Government Act 1972 and regulations issued under those acts.
- 4.3 These requirements include a duty to consult the local government electors for the area under review and any other person or body who appears to have an interest in the review; and to take into account any representations received in connection with the review.

#### 5. Considerations

- 5.1 In accordance with the 2007 Act the Council must have regard to the need to secure that community governance within the area under review:
  - reflects the identities and interests of the community in that area; and
  - is effective and convenient.
- 5.2 In deciding what recommendations to make the Council must also take into account any other arrangements that have already been made or could be made for the purposes of community representation or community engagement in the area.
- 5.3 The guidance requires that when considering the above criteria the Council will take into account the impact of community governance arrangements on community cohesion and the size, population and boundaries of a local community or parish.

#### 6. Community Governance Review of Torbay

6.1 On 20 September 2018 the Council decided that a Community Governance Review would be undertaken, this was taken in the context of Torbay Council facing significant challenges over the sustainability and resilience of future service delivery, and the Chief Executive's recommendation that the same be undertaken. With a view to creating Town Councils across the entirety of Torbay, who have the

- ability to raise income through the precept mechanism, and devolve certain services to them.
- 6.2 On 14 January 2019 the Council launched a community governance review of the whole area of Torbay, to consider if any changes should be made to existing community governance arrangements including whether new parish/town councils should be created in areas of the authority that are currently unparished and if so, the electoral arrangements that should apply to those councils.
- 6.3 A first phase of public consultation ran until 15 March 2019, during which comments were invited on a range of questions related to community governance, including the Council's initial suggestion that two new parish/town councils should be set up, representing Torquay and Paignton respectively and between them, together with the existing Brixham Town Council, covering the whole of the Torbay area; whether any new parish/town councils should deliver some local services that are current provided by Torbay Council with the costs met from the parish/town council precept; and the relative benefits of new councils compared with other potential measures such as developing the way the Council works with existing local agencies.
- 6.4 The responses received to the first phase consultation were reported to the Council on 22 July 2019. A significant majority of respondents did not support the establishment of new parish/town councils. Analysis of the responses indicated that many respondents who did not support the establishment of new parish/town councils were opposed on the grounds of the potential cost of such a development and the higher levels of council tax that this might mean for local residents.
- 6.5 In developing its draft recommendations set out at 1.2 above the Council therefore sought both to progress its strong commitment to community engagement and empowerment and its belief that parish/town councils have the potential to assist in establishing better communities and safeguarding of services, and to provide reassurance regarding the extent of any additional costs entailed by stipulating that any precept to be set by Torbay Council for the first year of operation of any new councils would be restricted to no more than £90 per annum at council tax band D.
- 6.6 It was estimated that this level of precept would enable the new councils and Brixham Town Council to take on the delivery of services for their local areas to the value of £3.45m, allowing services to continue to be delivered at existing levels in the areas of recreation and landscape, museums, theatres, public entertainment and events, public toilets and seafront illuminations.

#### 7. The second phase consultation

- 7.1 In accordance with the revised terms of reference agreed for the community governance review, the draft recommendations were published for a second phase of consultation with local electors, residents, organisations and interested parties, which ran from Monday, 2 September to Friday, 25 October 2019.
- 7.2 The second phase consultation featured a series of events including roadshows, Facebook live sessions, attendance at a range of community meetings and an open public event held at the Riviera Centre. A series of information videos was made available and a questionnaire hosted on the Council's website that attracted

- over 1, 700 responses. The Council incurred costs of £4,800 during the second phase of consultation.
- 7.3 The consultation addressed the areas of concern raised during the first phase such as the amount of extra council tax residents may have to pay, the reduction in local services, what council tax is currently spent on and the number of additional town councillors which may be created. It provided more detailed information on how town councils might operate and the types of local services that could be provided that might otherwise need to be reduced or discontinued.
- 7.4 In accordance with the guidance current and forecast (January 2024) electorate figures for each of the wards in both the parished and unparished parts of Torbay were published to inform the consultation.

#### 8. The current position

- 8.1 It is now necessary to agree the final recommendations of the community governance review. These must be published as soon as is practicable after they are made and the Council must take such steps as it considers sufficient to secure that persons who may be interested in the review are informed of the recommendations.
- 8.2 The Council meeting on 9 January 2020 will then be recommended to give effect to the final recommendations. This decision and the reasons for it must also be published.
- 8.3 The report on the responses received during the second phase consultation on the community governance review is attached at Appendix 1. In summary:
  - Proposal 1 (That two new parish councils be created within Torbay) was supported by only 15.8% of respondents.
  - Proposal 2 (That the new parish/town councils for Torquay and Paignton are each divided into electoral wards with the same boundaries and number of councillors as there are for Torbay Council) was supported by 14.9% of respondents; and
  - Proposal 3 (That Torbay Council will set a maximum council tax precept of no more than £90 a year (£1.73 per week) for each new parish/town council in their first year of operation in order to see certain specified services continue) attracted 14.7% support.
- 8.4 In relation to Proposal 4 (regarding Churston with Galmpton Ward), 10.6% of respondents stated that the ward should be within a new Paignton parish, 17.4% within Brixham parish and 11.7% split between the two, whilst 43.4% chose none of those responses.
- 8.5 No evidence was provided in response to the consultation that the existing community governance arrangements do not reflect the identities and interests of the community in the area or are not effective and convenient. Neither was it suggested that the existing arrangements have an adverse effect on community cohesion.

8.6 Whilst the position of the Council has not significantly changed in respect of the sustainability and resilience of future service delivery, taking into account the representations received in connection with the review both as set out above and during the previous phase of consultation, the Cabinet is proposing that the creation of new parish/town councils for Torquay and/or Paignton be not pursued and that the final recommendations of the community governance review shall be for no change to existing community governance arrangements in Torbay.

#### 9. Possibilities and Options

- 9.1 One main alternative to the proposed recommendation was considered to propose the implementation of the Council's draft recommendations for the establishment of new parishes/town councils subject to a limitation of the initial level of precept.
- 9.2 This option would have the advantage of realising the potential benefits of establishing parish/town councils in terms of community engagement/ empowerment and retention of services that may otherwise need to be ceased, as set out in the report. The town councils would have suitable governance arrangements in place in order to help to support the community to deliver services within each town. This would enable them to be more sustainable in the longer term as they would have a structured support network instead of relying on the community to oversee and manage volunteers themselves, and would significantly contribute to the challenges faced by the Council over the sustainability and resilience of future service delivery,
- 9.4 The implementation of new town councils, however would be contrary to the consultation responses and representations received during the review.

#### 10. Fair Decision Making

- 10.1 Legislation requires the Council to consult the local government electors for the area under review and any other person or body who appears to have an interest in the review, and to take the representations that are received into account by judging them against the criteria in the 2007 Act.
- 10.2 In accordance with its commitment to promote community engagement and transparency in decision-making, the Council sought to promote awareness of and encourage responses to the review by:
  - publishing the terms of reference for the review and any revisions made to these;
  - publicising the review as widely as possible and seeking to engage the local media in reporting the issues under review;
  - consulting through a variety of mediums residents, business organisations, community groups, other local organisations, political parties and elected representatives for the areas under review and Brixham Town Council; and
  - taking into account representations received in connection with the review.

#### 11. Public Services (Social Value) Act 2012

11.1 The proposal does not require the procurement or provision of services, the purchase or hire of goods or the carrying out of works.

#### 12. Risks

- 12.1 The Council decided to undertake the community governance review because it considered that the establishment of parish/town councils could promote community engagement at the most local level and, because such councils may raise income through the precept that is not currently subject to capping rules, could enable the continued provision of local services that Torbay Council may be unable to sustain going forward due to resource and demand pressures particularly in the statutory services of Children's and Adult Services.
- 12.2 The decision not to pursue the creation of new parish/town councils gives rise to a risk that the Council will not fully explore the opportunities available to safeguard the future the provision of local services that it may be unable to sustain in the future due to resource and demand pressures. Alternative responses to these budgetary issues will be required.

#### **Appendices**

Appendix 1: Community Governance Review of Torbay: report on responses to the second phase of consultation

#### **Additional Information**

No unpublished background documents have been relied upon to a material extent in the preparation of this report.



## Community Governance Review New Town or Parish Councils in Torbay

# Further Questionnaire Consultation Report October 2019

Number of online questionnaire responses received	1607
Number of paper questionnaire responses received	51
Number of postcards returned	150

This consultation was open between Monday 02 September 2019 and Friday 25 October 2019.



#### **CONTENTS**

Introduction	3
Scope of Consultation	4
Headline Results	6
Appendix 1 - Questionnaire Results	9
Appendix 2 - Postcard Evaluation	21
Appendix 3 - Social Media Evaluation	21
Appendix 4 - Written Representations	25

#### 1. Introduction

On 14 January 2019 we launched a Community Governance Review of the whole area of Torbay. The review is to consider if any changes should be made to our existing arrangements. This includes whether new Parish/Town Councils should be created in areas that currently don't have them, which are Torquay and Paignton.

The first phase consultation ran from 14 January 2019 until 15 March 2019 and was for us to find out what the public's initial thoughts were on the introduction of town/parish councils. From this feedback, we heard that people were concerned about the amount of extra council tax they may have to pay, the reduction in local services, what council tax is currently spent on and the number of additional town councillors which may be created.

This second phase of the consultation was to provide more detail about these areas of concern. We focussed on the importance of local services within communities and asked if residents would be prepared to pay extra through the Town Council precept to protect the services that matter most to them.

Without this precept, it is likely that Torbay Council will have to end or further reduce services, such as flower beds, toilets, and public entertainment and events. This is because costs and demand for the services we have to deliver by law continue to increase. If we do not have Town Councils it is likely that more local services will be reduced or ceased as we won't have the funding to continue them in future years.

Town Councils are a way to protect local services that matter to residents such as street cleaning and maintaining parks and gardens. They are also a way to continue delivering services and balance the demands of reduced budgets.

A consultation on establishing Town Councils requires a two part consultation and is a process that is prescribed by law. This second phase was always part of the planned consultation.

Torbay Council continues to lobby central government to recognise the issues that Torbay, other coastal areas and local government in general face. We don't currently know what funding we'll receive from central government for 2020/2021 and beyond and so we need to plan based on our historical levels of funding.

#### 2. Scope of Consultation

Whilst the first phase of consultation was primarily online, this phase needed to be undertaken very differently, with a range of events and communication methods. Some comments from the first consultation were based on presumptions about the level of council tax precept which would be levied and the number of town councillors required. Many respondents also believed the current level of council tax should be enough to support local services in future.

The aim of the second consultation was to ensure that local electors, all stakeholders, individuals and groups who have an interest in the potential for establishing town / parish councils were aware of the review and to facilitate further discussion on the potential benefits for community engagement and how town / parish councils could make a difference to their communities.

It was important that in this second phase the public were fully informed as to the likely future of council services due to the wider financial constraints on Torbay Council which have led to this proposal and to address some of the concerns raised during the first consultation in relation to costs and precept levels.

Detailed supporting information about the review and this second stage was made available on our website <a href="https://www.torbay.gov.uk/council/new-town-councils">https://www.torbay.gov.uk/council/new-town-councils</a>. This included services that could be transferred, estimated budgets for Town Councils, the cost to residents and Frequently Asked Questions.

#### **Stakeholders**

A request to share awareness of the consultation was made to Council staff, Torbay Hospital, South Devon College, local Police offices, community organisations such as Torbay Business Forum and the local Chambers of Trade. Key stakeholders were contacted directly and given information about the consultation and how they could get involved.

All Community Partnerships were contacted and asked to spread awareness about the consultation within their communities. They were offered the opportunity for a Councillor to attend one of their public meetings in order to give more detail about the consultation.

#### **Torbay Community**

All local residents, business owners and organisations were invited to give their views via an online questionnaire. Posters were put up in all the Council's public facing offices and the Community Governance Review was publicised in the mainstream media.

Over 400 Viewpoint panel members were emailed a link to the questionnaire and asked to complete it. A total of 6000 randomly selected Torbay households (10% of the total population) were sent letters and prompted to take part in the consultation.

Ward Councillors were briefed and asked to distribute posters and comment postcards at key community locations within their wards and 400 paper questionnaires were passed to those Councillors who requested them. At their request, 200 postcards advertising the consultation were passed to community representatives in Churston.

#### Roadshows

Councillors and senior officers attended advertised roadshows to spread awareness and engage with the community about the consultation in each of the three towns and at Churston Library. Councillors also attended primary schools across the bay at pick up times as well as Paignton and Brixham rugby clubs and Torquay football club on match days.

#### **Social Media**

Regular and timely social media posts highlighted our scheduled roadshows, Facebook Live question and answer sessions and the Question Time event. Questions and comments on social media were responded to and commenters were signposted to our on-line information and the questionnaire. Videos and infographics to explain the council's financial position and promote the consultation were posted and messaging was targeted to specific groups of the community (including young people).

#### **Event**

Our Ask Us panel event held at Riviera International Conference Centre (RICC) on 1 October 2019, meant that attending members of the public and those watching on Facebook could ask their questions to the panel of Councillors, senior officers and Cllr Browse (Chairman the Devon Association of Local Councils (DALC) and Chairman of Holberton Town Council).

#### 3. Headline Results

#### Questionnaire

A total of 1607 completed questionnaires were received. A summary of results is shown below. Full results from the questionnaires are shown in **appendix 1** along with respondent's comments which have been grouped into themes with examples shown alongside. Where responses number less than five they are shown in the tables as >5. Some comments span a range of themes. Comments are shown as they were received and have not been altered.

Respondents answered positively to the first four questions of the questionnaire. **63.9%** believe **it is** important to have community cohesion where they live.

Just over half (53.5%) believe **it is** necessary to have leadership and commitment in developing and supporting community cohesion.

**83.9**% of respondents believe that services such as parks and open spaces, toilets, control of litter, community centres and events **are** important where they live. **75.9**% believe **it is** important that communities are able to influence decisions about these services.

The majority of respondents identified themselves as **Torbay residents** (1547). We can see from the 1469 postcodes we were given **40.6%** of all respondents were from Torquay, **44.6%** from Paignton, and **6.0%** from the Brixham area.

- 83.3% of respondents did not agree that two new parish councils should be created in Torbay.
- **82.9% did not** agree that the new town or parish council(s) should each be divided into electoral wards with the same number of councillors as there are for Torbay.
- **84.1% did not** agree that Torbay Council should set a maximum council tax precept of no more than £90 a year for each new parish / town council in their first year of operation in order to see services continue.
- **43.4%** opted to choose "**something else**" when asked where they think Churston with Galmpton ward should be included. **39.8%** chose to either include it within a new Paignton parish, include within Brixham parish or split it between the two.

#### **Roadshows and Postcards**

We received **150 comment postcards**. These were primarily a tool given out by members and senior officers at roadshows, schools, and in the community to signpost people to the town councils web page information. They also provided an opportunity for the public to give rapid feedback by asking for a yes / no response to the proposal and leave comments.

Attendees of the roadshows reported that in conversation with members of the public, it was apparent that the more engaged people tended to be more informed about the proposal and its potential positive outcomes for their community, excepting Brixham residents where they already have a town council and generally did not want to stop and chat about them. Brixham residents were well informed about the reasons for town councils and their benefits.

The returned roadshow postcards show **57.4% against** creating town councils and **42.6% in favour**.

Results of the feedback received on the postcards can be found at appendix 2.

#### **Ask Us Event**

Approximately 30 members of the public attended our Ask Us event at the Riviera Centre in person. The event was filmed and broadcast on Facebook Live and has now been viewed by over 22,000 people.

Attendees and those watching at the time were asked to submit questions to the panel. These were grouped by subject and put to the panel by the facilitator. At the end of the Facebook Live broadcast, there was also an opportunity for the audience to ask questions of the panel directly. All questions put to the panel were then made available on the town councils web page along with their answers.

#### Social Media

Throughout the consultation period **over 60 posts** were posted onto the council's Facebook and Twitter pages. All of these posts included either a video, photo or graphic which highlighted the ongoing consultation, the roadshows, public event and how Town Councils can be a benefit to Torquay and Paignton. These posts also included the two Facebook Live Question and Answer Sessions and the live broadcast from the public event.

These 60 posts reached a potential audience of 186,369 and all of them received good engagement. Across Facebook and Twitter the posts were reacted to 328 times, shared 395 times and received 1,062 comments. On Facebook the average engagement rate on our posts was 5% (our posts ranged from 2 to 11%). For comparison, Facebook see the average for good engagement rate to be 2%.

Evaluating the social media posts and correlating this with the number of consultations completed, it can be seen which social media posts encouraged residents to complete the consultation.

The post below received the highest amount of reach on Facebook (26,259). It also **encouraged 193 unique page views** of the consultation webpage **with 76 consultations completed**:



Our Live broadcast of the Ask Us public event also encouraged a large number of consultations to be completed. The Live broadcast itself reached a potential audience of over 22,000. The tweets from the Live event also reached over 7,000 Twitter accounts. It can be seen that on the day of the event the consultation webpage received 130 unique page views with 52 consultations completed. But more noticeable is that the following day after the event - the consultation webpage received 305 unique page views with 179 consultations completed. This could be attributed to the fact that the Live broadcast is saved as a video onto your Facebook page and that our followers viewed it after the event had finished.

Most of the feedback on Torbay Council's social media channels was posted on Facebook. The majority of respondents to the Facebook posts are against setting up town or parish councils either replying "No" or making it clear in their comments that they do not support the introduction of town or parish councils. Common comment themes are; they are already paying too much in Council Tax, they do not want to pay any more Council Tax as they are very dissatisfied with how existing services are being delivered.

Other comments again mention that the Council should work harder with the funding it already has and / or spend it more fairly and wisely in delivering its services. Many commented that they feel the money they pay in Council Tax is being misused or wasted by the Council and that Councillors and staff should take pay cuts.

Torbay Council responded to these comments to answer any questions posed, to correct misinformation, to signpost people to the consultation, and refer people to the on line FAQs. In addition, members of the council joined in the conversations and were able to put their views direct to residents.

An evaluation of the response to our social media posts can be found at appendix 3.

#### Written Representations

There were also 32 written representations received. These have been collated, anonymised where necessary, and can be found in **appendix 4**.

## 4. Appendix 1 - Questionnaire Results

## 1) Do you believe it is important that there is community cohesion in the place where you live?

	Number	Percent
Yes	1027	63.9%
No	339	21.1%
Don't know	160	10.0%
No answer	81	5.0%
Total	1607	100.0%

Theme	Examples of comments
Community and togetherness / Belonging / Good relations	"A community that pulls together will be healthier, have a greater sense of identity, lower crime, more of a vision for its children and will be better able to deal with its local problems."  "Because a cohesive community looks after itself better. There is less crime, less need for social care intervention."  "Because people in that community have shared interests in the care and upkeep of their surroundings. This fosters a sense of belonging and also - with luck - encourages people to be more responsible for their area. Litter, rubbish, noise, just simple consideration for others. It ought to develop a more caring and responsible society for our children to grow up in and for everyone there to thrive."
Wellbeing / Quality of life / Safety	"So that people feel safe in their homes and on the street. Local environment will improve if people feel their efforts are appreciated by others."  "To build stronger communities, sense of well-being and look after vulnerable members of society."  "To raise community spirit and desire to live in a pleasant town."
Representation / Local needs / Involvement	"Because cohesion leads to greater understanding of problems faced by various sections of the community."  "Because it is much more effective if all concerned work to the same aim and results in much better financial resources."  "Best results are achieved by pooling resources, skills, expertise and experience and learning from others."

## 2) Do you believe it is necessary for there to be leadership and commitment in developing and supporting community cohesion in the place where you live?

	Number	Percent
Yes	860	53.5%
No	475	29.6%
Don't know	183	11.4%
No answer	89	5.5%
Total	1607	100.0%

Theme	Examples of comments
Leadership is positive if right person in charge	"A leadership can inform people of maters which affect them."  "Again, Torbay is the community. If the council leadership is unable to cope and manage Torbay correctly, then new leadership should be considered."  "Because at the moment there is such a lack of local leadership in Paignton where I live. And look at where it has got us."
Paying more will not get value for money	"A separate town council will be just as toothless as the existing Brixham one. Paying more and not getting value for money."  "Again. Completely irrelevant to the council. Torbay is a small authority it does not need more money wasted on wages and costs associated with yet more bureaucracy."  "Because again I'm unsure if I say yes you will definitely charge us for it. Stop taking money from us without consent."
Should be provided by Torbay Council	"Again could and should be able to be provided by the main council."  "Because it needs to be co-ordinated. However I don't believe it needs a new level of councillor to provide this, why isn't our current council working on this?"  "Extra levels of bureaucracy are counterproductive."

# 3) Do you believe that services such as parks and open spaces, toilets, control of litter, community centres and community events are important to the place where you live?

	Number	Percent
Yes	1349	83.9%
No	106	6.6%
Don't know	64	4.0%
No answer	88	5.5%
Total	1607	100%

Theme	Examples of comments
All these promote Wellbeing public health etc.	"People need space to relax, however the maintenance of the toilets have been contracted out and all refuse collections are done from a central location in the bay and a town council will change nothing."  "People need toilets; if parks & litter are not serviced then communities deteriorate as the more un kept a community space is the less the community value that space and there is snowball effect of a downward spiral to vandalism & antisocial use of the spaces."  "It promotes a sense of pride in the place you live in and a clean and tidy place gives a greater sense of wellbeing."
Important to Torbay for Residents and Visitors	"For the economy (tourism), for the children (freedom to explore and play), for the rest of us (for enjoyment and relaxation)."  "If your locality is well cared for it encourages community engagement which is really important in a town like Brixham which has growing businesses but also tourism."  "Living in a tourist resort which relies on tourism people need things to be looked after and maintained to provide safe environments for everyone."
Vital to the community, people enjoy them	"People are more likely to respect an area if it's nice"  "It keeps the place pleasant and clean, and events are great for community spirit and building togetherness."  "Pleasant environment to live in."

## 4) Do you believe it is important that communities are able to influence decisions about the services listed above?

	Number	Percent
Yes	1220	75.9%
No	230	14.3%
Don't know	86	5.4%
No answer	71	4.4%
Total	1607	100.0%

Theme	Examples of comments
Council doesn't Listen	"But the council as is has not listened to the residents but seem to continue on with borrowing and investing in out of area developments."  "Councillors don't listen to general public they do what they personally think is best which frequently is detrimental to the area."  "Communities have never been able to influence any council decisions."
Should be able to do this already	"BUT they already do via their councillors."  "By electing councillors to govern the whole of the Bay."  "Decisions and finance should be provided by Torbay Council, the statutory body."
Community voice is essential	"Community involvement and responsibility will mean an increased pride among residents and hopefully reduce antisocial behaviour."  "Community involvement and responsibility will mean an increased pride among residents and hopefully reduce antisocial behaviour."  "Communities have to live with the services provided, therefore they should influence the services they get."

## **Proposal 1**

That two new parish councils are created within Torbay.

Torquay Parish would cover the wards of; Barton with Watcombe, Cockington with Chelston, Ellacombe, Shiphay, St Marychurch, Tormohun and Wellswood.

Paignton Parish would cover the wards of; Clifton with Maidenway, Collaton St Mary, Goodrington with Roselands, Kings Ash, Preston and Roundham with Hyde.

Churston with Galmpton ward is included in a later question.

#### 5) Do you agree with this proposal?

	Number	Percent
Yes	254	15.8%
No	1339	83.3%
No answer	14	0.9%
Total	1607	100.0%

Theme	Examples of comments
Cost more / Waste of money	"Another level of bureaucracy which will only cost us the tax payers."  "As previously stated why should we pay more for this service when it should be covered by our ward councillor."  "Another tier of government is not required. Current structure is small enough without additional bureaucracy and cost."
More bureaucracy / Unnecessary layer	"Another level of bureaucracy and cost to the local taxpayer when local voluntary groups, with support from existing Torbay Council, could undertake the overseeing and development of facilities."  "Absolutely object to the formation of a town council as a stealth tax and way of increasing my expenditure."  "Additional and costly bureaucracy."
Already have Torbay Council / Councillors	"Duplication of already elected council."  "Duplication of effort is wasteful especially when resources are scase."  "I am not prepared to pay more council tax when this could be easily managed by Torbay Council with more funding being made available by central Government."

## **Proposal 2**

That the new parish/town councils for Torquay and Paignton are each divided into electoral wards with the same boundaries and number of councillors as there are for Torbay Council.

### 6) Do you agree with this proposal?

	Number	Percent
Yes	239	14.9%
No	1333	82.9%
No answer	35	2.2%
Total	1607	100.0%

Theme	Examples of comments
Cost more / Waste of money	"As before - we already have Torbay Council & pay enough Council Tax!"  "As before, Torbay is a deprived area and the residents cannot afford your proposed increases in taxes and council taxregardless of how you want to divide up the town councils Torquay and Paignton have 2 of the most deprived wards in the country - how can you justify asking for more money from these people to add town councils to an existing LA which in itself serves on 3 towns? It's preposterous."  "As stated before it is just another way of extracting money from the people who can afford it the least."
Unnecessary	"Completely unnecessary !!!!!!!!"  "I don't think town councils are necessary. Listen to the residents of Torbay."  "It is not necessary to have any Town Councils"
More bureaucracy	"It will be extra bureaucracy."  "Do not agree as I do not agree with Town Councils, More bureaucracy more costs for no useful purpose."  "Another level of bureaucracy and cost to the local taxpayer when local voluntary groups, with support from existing Torbay Council, could undertake the overseeing and development of facilities."

## **Proposal 3**

The proposal is that Torbay Council will set a <u>maximum</u> council tax precept of no more than £90\* a year (£1.73 per week) for each new parish/town council in their first year of operation. This level of precept could see the following services continue;

- Recreation and parks
- Landscaping
- Museums
- Theatres
- Public entertainment
- Events
- Public toilets
- Seafront illuminations

#### 7) Do you agree with this proposal?

	Number	Percent
Yes	236	14.7%
No	1352	84.1%
No answer	19	1.2%
Total	1607	100.0%

Theme	Examples of comments
Cost more / Council tax is too high	"All covered by Torbay Council. This is an extra tax we cannot afford to pay."  "Already pay enough council tax, this is just a waste of our resources."  "A guarantee for one year is of little value. It's a guaranteed increase; then after that further increases. And no guarantee of any improvement in services for the tax paying citizen."
Services should already be covered Already have a council / Pay enough already	"All of the services listed above should be dealt with under the current Council budget and not expect residents to pay more to sort out the mess of poor management at Torbay Council. I think that things like museums and theatres should be privately run enterprises and the money created from them re-invested back into the business for a better run experience."  "Looking at other areas of the Country, museums are fantastic and they are privately run. I would never visit the museum in Torquay

<sup>\*</sup>For a Band D property

Theme	Examples of comments	
	as money hasn't been invested, but don't expect residents to foot the bill!"  "All should be done by Torbay Council. No need for town Councils All these items should be managed through the existing council."	
Uncapped / Cost will rise	"£90 first year how much the next year, and the years after that, on top of the council tax we pay"  "£90 for the first year, how much thereafter? £300 per year or £6 per week is not acceptable to most households, many of whom are on benefits or are pensioners."  "£90 this year and no restriction on how much you will charge on the future. If you want to fund this from your own resources then do whatever you like, but I do not want to pay a single penny more for the services we are supposed to receive. Torbay council may be on the break of a financial crisis, but don't expect us to pick up the bill for other people's financial failures"	

The Churston with Galmpton ward could be included within Paignton Parish, or within the boundary of Brixham Parish.

## 8) Please choose an option below which reflects where you think Churston with Galmpton Ward is most closely connected.

	Number	Percent
Include within Paignton Parish	171	10.6%
Include within Brixham Parish	280	17.4%
Be split between Paignton Parish and Brixham Parish	188	11.7%
Something else	698	43.4%
No answer	270	16.8%
Total	1607	100.0%

(For those that chose something else) Please tell us your preference for Churston and Galmpton.

Theme	Examples of comments
Don't live there / does not affect me / ask them /don't know	"That question should solely be for people that live in Churston it has nothing to do with the rest of Torbay. The rest of Torbay should not decide their fate."

Theme	Examples of comments
	"Perhaps the people living in that area should vote on it personally."  "No view - don't live there."
Keep it as it is	"No split necessary."  "No change to existing boundary."  "My preference is for it to continue as it is at present."

Theme	Examples of comments
Don't live there / does not affect me / ask them /don't know	"Local residents need a voice."  "It should be left to the people living in these Wards to decide."  "It doesn't need changing."
Keep thing as they are	"It shouldn't be happening. We don't want it"  "Either Brixham or Paignton - don't split it, people won't know who they belong to."  "Do not want a split"

## **About you**

## 9) Please tell us whether you are a:

(multiple choice)	Number	Percent
Local resident	1547	96.3%
Local employee	177	11.0%
Local business person	116	7.2%
Official representative responding on behalf of a community organisation	5	0.3%
Other	11	0.7%

## 9a) Please tell us the name of your organisation

Comments
"Torquay Town Centre Partnership"
"Galmpton Residents Association"
"Torbay GMB Union"
"TBC"

## 9b) Please describe "other" here

Comments		
"Retired"		
"Not local to the area."		
"Ex employee; business owner now retired!"		
"I wanna KILL"		
"specil neads"		
"STOP WASTING MONEY"		

## 10) What is your postcode?

	Number	Percent
TQ1 (Torquay)	352	21.9%
TQ2 (Torquay)	301	18.7%
TQ3 (Preston/Paignton)	344	21.4%
TQ4 (Paignton)	373	23.2%
TQ5 (Brixham)	97	6.0%
Other areas	>5	?
No answer	138	8.6%
Total	1607	100.0%

## 11) Which of the following best describes how you think of yourself?

	Number	Percent
Male	740	46.0%
Female	669	41.6%
In another way	7	0.4%
Prefer not to say	109	6.8%
No answer	82	5.1%
Total	1607	100.0%

## Which of the following age groups applies to you?

	Number	Percent
0 – 15	>5	~
16 – 24	21	1.3%
25 – 34	120	7.5%
35 – 44	207	12.9%
45 – 54	275	17.1%
55 – 64	368	22.9%
65 – 74	387	24.1%
75+	150	9.3%
No answer	78	4.9%
Total	1607	100.0%

## 12) Do you consider yourself to be disabled in any way?

	Number	Percent
Yes	216	13.4%
No	1261	78.5%
No answer	130	8.1%
Total	1607	100.0%

## 13a) Please tell us how your disability affects you

(multiple choice)	Percent
It affects my mobility	2.2%
It affects my vision	9.0%
It affects my hearing	1.8%
It affects me in another way	5.4%

## 14) How would you describe your ethnic origin?

	Number	Percent
White	1313	81.7%
Mixed ethnicity	13	0.8%
Asian or Asian British	10	0.6%
Black or Black British	>5	~
Chinese	>5	~
Other ethnic group	12	0.7%
Prefer not to say	194	12.1%
No answer	61	3.8%
Total	1607	100.0%

### 4. Appendix 2 - Postcard Evaluation

There were 150 postcards returned to the council which were either handed back to roadshow attendees, handed in to a library or sent by post.

	Number	Yes	No	No preference indicated
Torquay Town 06/09/2019	>5	>5	0	0
Paignton Town 13/09/2019	38	34	>5	>5
Paignton Rugby Club 21/09/2019	>5	>5	0	0
Brixham Town 21/09/2019	6	5	>5	0
Churston Library 24/09/2019	6	>5	>5	>5
Ask Us Event RICC 01/10/2019	12	0	12	0
Torquay United 05/10/2019	0	0	0	0
Brixham Rugby Club 12/10/2019	18	17	>5	0
Independently returned / origin unknown	69	>5	66	0
Total	149	63	85	>5

Of the postcards we received back, 57.4% of postcards had **no** ticked. 42.6% of postcards had **yes** ticked. There were a few where the respondent had chosen not to tick a box but instead just left a comment.

Comments on the postcards of respondents that ticked **no**, expressed that they felt Town Councils were a waste of money, cost too much, were another layer of bureaucracy and were not wanted.

16 cards stated the respondent would like a separate town council for Churston with Galmpton, 13 of those had ticked **no** to town councils on their postcard.

Comments on the postcards of respondents that ticked **yes**, expressed suggestions for improvements to services, Brixham Town Council was good and that more local representation would be an improvement and town councils were a good idea.

71 people gave their postcode on their card. The table below shows that most respondents using postcards to feedback were from Paignton.

	Number
TQ1 (Torquay)	9
TQ2 (Torquay)	9
TQ3 (Preston/Paignton)	23
TQ4 (Paignton)	14
TQ5 (Brixham)	14

### 5. Appendix 3 - Social Media Evaluation

Please see the Spreadsheet on the next page for a breakdown on the evaluation of social media. This information is summarised at the start of this report in the Headline Results.

		Social media - Face	book					Twitter Web page hits - Unique Pageviews							
Date	Post	Graphic	Reach	Reactions	Comments	Shares	Engagement Rate %	Impressions	Likes	Replies	Retweets	new-town- councils	Consultation	FAQ's	No. of consultations completed
30th	Consultation starting on 2nd Sept	Your Town Your Voice	3,873	15	20	19	5%	1619	1	5	3	3	0	2	
Aug 31st	Consultation starting on 2nd Sept	Voice	3,073	13	20	19	3/0	1019	<u>T</u>	3	3	<u> </u>	0		
Aug												0	0	0	
1st															
Sept												1	0	0	
2nd												7	4		
Sept 3rd												7	4	2	
Sept												1	2	0	1
4th												<u> </u>	_		1.0
Sept												7	34	1	12
5th	First roadshow taking place	Your Town Your										3	4	0	2
Sept	tomorrow	Voice	4,991	11	9	26	6%	981	0	1	1		7	"	2
	To a Bookley of Asia Asia	Your Town Your	2.276	_	22		F0/	4262	4	0	_				
6th	Torquay Roadshow starts in 1 hour	Voice Pic of Cllr	2,276	7	23	4	5%	1263	4	0	5	24	7		0
Sept	Torquay Roadshow taking place	Morey	2,110	12	10	2	7%	2369	4	3	6	21	/	3	8
	Promoting 1st Facebook Live	#YourTQs	4,684	15	35	20	6%	750	0	0	1				
<b>70</b> h	Tromoting 13t rucebook Live	W10d11Q3	1,001	13	33	20	070	730			-				
Tth Gept Oth												10	0	1	40
<b>®</b> th															4
9th												4	0	0	4
												4	2		5
Sept	Use a second sec	VC de la	2.500	4.2	20	10	00/	606	2	0	2	4	3	1	
10th Sept	Have your say on your town's future	Video	3,589	12	28	19	9%	606	2	0	2	44	29	11	25
11th	First Facebook Live	Live Video	12,457	80	184	35	14%								
Sept												29	7	5	13
12th	Second roadshow taking place	Cllr Morey													
Sept	tomorrow	video	2,715	13	20	6	8%	1266	1	0	0	22	3	8	12
13th		Your Town Your	, -			-									24
Sept	Paignton Roadshow starts in 1 hour	Voice	3,968	6	46	15	7%	1601	3	0	1	36	64	7	24
14th															6
Sept												7	13	2	
15th												10	10		6
Sept 16th	1 in 228 residents completed 1st											10	10	3	
Sept	consultation	1 in 228	26,059	21	158	75	10%	1846	3	4	4	115	193	93	76
17th						7.0		20.0					255		2.6
Sept												37	84	19	26
18th															87
Sept	Approx. 200 emails sent ou	t by consultation te	am to Vie	wpoint panel	members							191	173	55	- 37
19th												454	122	F0	53
Sept 20th		Cllr Darling										154	132	59	
Sept	Next roadshow in Brixham	Video	3,450	8	25	9	6%	1140	1	1	1	65	58	23	29

	Next Facebook Live on Wed 25th Oct	#YourTQs	2,538	10	11	9	5%	1047	0	0	0				
21st		Your Town Your											28	8	60
Sept	Brixham Roadshow today	Voice	2,099	4	8	3	4%					35	20	0	00
22nd													43	7	36
Sept												25	_		
23rd	Next consultation at Churston Library	Your Town Your Voice	2,538	5	6	5	3%	1011	1	0	1	47	32	10	26
Sept	Next consultation at Churston Library	Your Town Your	2,538	3	0	5	3%	1011	1	0	1	47			
24th	Today's consultation at Churston	Voice	1,725	1	3	3	2%	810	0	0	1	37	18	11	8
Sept	·	nt to Paignton & To	•	<del>_</del>	<u> </u>		270	010		U		37	10	11	8
	Facebook Live taking place today	it to raignton & ro	1,725	3	0	6	2%	1081	2	0	3				
25th	Second Facebook Live	Live Video	4,267	22	114	14	11%	772	1	0	1	57	37	5	19
Sept	Letters sent to Torquay r		-			14	1170	1337	4	0	3	37	37	,	19
26th	Letters sent to Torquay r	esidents / Twitter	post annou	incing Ask U	Sevent			1337	4	U	5				
Sept												38	28	10	12
27th												30			
Sept	Announcing Ask Us event	Ask Us	1,454	2	8	0	4%	954	0	0	1	91	33	14	11
28th													12	-	42
Sept												26	13	5	43
29th													26	4	18
Sept												46		•	
30th								4540	2	4	2	00	37	5	29
Sept	Twitter - reminder re Ask Us event		22.024	22	24.6	4.0	<b>5</b> 0/	1519	2	1	2	80			
	Ask Us Facebook Live	Live Video	22,034	22	216	10	5%								
T	Boosted event for Ask Us (4 days,														
Pagst Oct	cost £40)	Ask Us	5,859									427	120	1.1	<b>5</b> 2
<b>D</b>	Twitter - reminder re Ask Us event							1019	2	0	4	127	130	14	52
<u>5</u> 1	Twitter - room set for Ask Us event							1031	2	0	2				
_	Twitter - Thread of 7 tweets for Ask							7226	11	0	2				
2 10 1	Us event							7236	11	8	2	270	205	22	170
2nd Oct												270	305	22	179
3rd Oct		Varia Tarria Varia										129	88	7	41
4th Oct	Torquay United Roadshow tomorrow	Your Town Your Voice	16,832	7	31	30	4%	750	0	0	0	82	58	6	24
4111001	Torquay officed Roadsflow Comorrow	Your Town Your	10,032		21	30	470	750	U	U	U	02	36	0	
5th Oct	Torquay United Roadshow today	Voice	1,670	1	4	1	3%	1154	0	0	1	38	31	4	32
6th Oct	Torquay office Readshow today	Voice	1,070				370	1131	Ŭ	<u> </u>		50	44	5	31
7th Oct												54	82	6	34
8th Oct												56	127	5	59
9th Oct												35	108	7	46
10th												33	100	,	
Oct												44	36	3	17
11th	Brixham Rugby Club Roadshow	Your Town Your										• •			
Oct	Tomorrow	Voice	8,692	3	32	21	5%	975	0	0	1	59	35	3	24
12th		Your Town Your	5,032	<u> </u>	32		<i>37</i> 0	3,3	J	J	*	33	33	3	
Oct	Brixham Rugby Club Roadshow Today	Voice	2,167	0	20	3	4%	763	0	0	0	56	41	3	26
13th	<u> </u>		,												40
Oct												29	31	1	18
14th															25
Oct												47	40	5	23

T <b>(</b> €y	
a	
ge	
Ö	
Ň	

			157,311	289	1,062	366	5.8%	36,754	45	24	48	2,777	2,891	549	1607
25th Oct	Consultation closes today	Thank You	3,218	4	29	10	7%	911	1	1	1	77	139	4	74
24th Oct												65	118	4	51
23rd Oct												35	53	3	28
22nd Oct	Consultation closes at end of the week	Your Town Your Voice	10,321	5	22	21	3%	943	0	0	1	45	75	5	39
21st Oct												7	20	2	14
20th Oct												47	56	25	22
19th Oct												49	86	31	31
18th Oct												14	8	2	2
17th Oct												12	27	1	16
16th Oct												39	18	4	13
15th Oct												58	20	3	18

145%

Over 50 consultations completed that

Facebook reach over 10,000

Facebook reach under 2,000

Twitter reach over 1,500

Twitter reach under 800 Web hits over 100

day

24

### 6. Appendix 4 - Written Representations

Paignton is always the poor relation . About time a compulsory purchase order was put on crossways and more investments sort to encourage the town revival . It seems as if Paignton is forgotten. The refurbishment of Jack Sears to move the down and outs and to get them out of Torquay is another kick in the teeth for the town . Money is found to make them have a lovely home but is not found for other needy services it's a joke. Very sensible to move them near a pub and bus station.

I only hope no more councillors are elected for separate councils. To save money we need less councillors and the big wards.

Paignton needs to encourage more investments for its future.

-----

Why are we carrying on with another survey when the last one was overwhelmingly at 80% against Town Councils?

The town Council precept is an extra cost to households and an unnecessary burden on the people.

The over expenditure of Adult and Children's services means other services have been stopped and resulted in this needless survey.

Every time another tier of representation is introduced there is the potential for more conflict and decisions will be harder to agree.

I can't see a logical reason for introducing town councils

-----

Having read your information on the thoughts for your proposals for another layer of councils I can only say that we have no need for an additional layer of bureaucracy or asking the residents to pay even more council tax for the promises of things that we will never receive. We were promised improved amenities when the Unitary Authority was approved, I know this because I was one of the Chairman of the local Chambers of Trade who were asked to support this application which had been rejected, we did so believing that we would see the improvements in the parks, the public toilets, the physical condition of the town, cleaner streets as an example which we still do not get as the cleaners almost never take the brooms off their carts or whatever it is you call them but what we did see is a car park suddenly full of new Mercedes, BMW's etc. for all the senior servants.

The promised improvements never materialised, one of the busiest tourist areas, Torquay Harbour, does not even have an open public toilet and yet there are thousands of visitors to that area every year including the elderly and young children who sometimes need to find a toilet a matter of urgency and we can be so proud of this council who decided that these people do not need one but we can complain so much if someone is so desperate that they use a wall but of course we can prosecute them for indecency then.

We are and I hope will always be a major British Holiday resort and it is about time that the council supported this fact and in supporting this huge measure of income to this area started realising that we do not need endless reports and ever increasing quantities of civil servants whose department managers have increasing salaries for managing a larger department, we need employees that will do the work required to improve the standards of

the Bay, we need leadership that will honour their word and not take years to do it as seems to be the case with handing over Oldway Mansion to the Friends of Oldway so that they start to apply for grants to restore the mansion and not have the obstruction of the council slowing everything down because they cannot decide what to do but somehow think that they can convince the public that they have the good of all at heart.

There is no trust in this council to honour anything that they say and another recent example of this is the council deciding to put parking meters in Preston near the beach which already has a time restriction for people parking there. This was rejected before and now you have once again decided that the Council Tax payers do not matter, you want them to have to pay even more to live here and use the facilities that should be open for all as residents in the Bay without having to pay even more.

Therefore, to re-iterate, in answer to your question as to whether or not we should have town councils, emphatically no, there is very little trust that the council would keep it's word and the track record in the last 25 years bears this out strongly. We do not need more bureaucracy, we need less and we need it managed better which will always be difficult as civil servants have no concept of cost, whatever they get wrong the tax payer always covers the cost and it is about time that this attitude stopped.

object to their formation, they serve no purpose, the English Riviera council is quite enough.

As a local resident I am appalled to hear that you are wasting taxpayer's money to the tune of £50,000 for another consultation on Town Councils!!!

No one wants them, over 80% voted NO and do not want further duplicate administration to deliver services that will ultimately add a further £90 - £300.00 on our Council Tax Bill should we have Town Councils.

This is not what anyone wants and as Leader of the Council you should be looking to streamline your delivery not add administration and duplication.

Would you please run the Council in an efficient manner, delivering services that need delivering rather than thinking up ways to cost the taxpayer even more in an out of date manner and wasting money.

I heard that at a recent consultation at the Riviera Centre only 30 people turned up. Doesn't this tell you something!

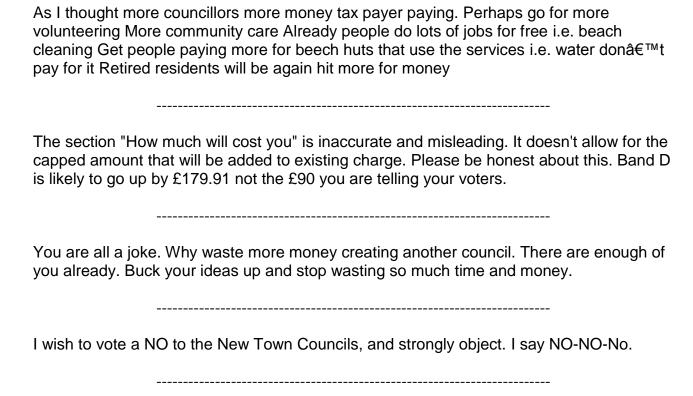
All very disappointing and certainly a failure on your running of the Council.

Do some work. I often see one person working and two or three others standing leaning on their shovels watching.

And there is often a street cleaner with his barrel of cleaning equipment who spends most of the day sitting in a shelter.

Get them all working not shirking.

-----



I have been following Torbay Council's latest wheeze to obtain money from the Council Tax payers with interest. As I understand it, all local councils are limited in their ability to increase Council Tax to a maximum of 2.99% without holding a referendum on the rise. Funnily enough, this is exactly the amount that Torbay Council have raised their Council Tax by – go figure.

So now, to get around this restriction, the great idea of a Town Council Precept has been dreamt up.

I have read a lot on this through Torbay Council communications and have been "reassured" that, for the average Council Tax payer, the Precept will be "less than £100 in the first year". Now, I don't know whether you have noticed, but employers in the Bay area have not been giving their employees pay rises for a number of years now – maybe council employees have been getting raises? £100 is not an insubstantial amount to find when people are struggling as it is. Even assuming that people can find this extra £100 (for the first year) I have found no mention of any mechanism in place to limit the amount that the Council can raise the Precept by each year. Indeed, I noticed with interest that the Brixham Town Council Precept was raised by 9.66% this year alone – let me state that again as it is quite incredulous – Brixham Town Council Precept was raised by 9.66% this year alone!

What is to stop Torbay Council (under the guise of the Town Councils) doing exactly the same with the new Town Councils' Precepts each year (or raising them by even more) to cover up for their own financial mismanagement? Will we be looking at Precepts of £200, £300, £400 or more in the next few years? Given that Council Tax payers have no recourse to fight any raises and are compelled to pay their bills, passing the introduction of

Town Councils without a way to limit the rise in Precepts appears to be a licence for the council to legally rob their residents.

Until there is a public acknowledgement that there is a mechanism in place to stop unseemly rises or a very clear statement to Council Tax payers that the council can raise the Precept by however much it pleases, I will be voting against the formation of the new councils and I will be encouraging everyone I know to do the same.

Can you offer any reassurances on the levels of rises that we would see should the new Town Councils become a reality?

-----

The threat of extremely high raises in the charges would remain completely beyond the control of the residents.

I wonder whether the people of Brixham would vote for a town council again having experienced it for a few years. Somehow I doubt it but they are now stuck with higher council charges that are spiralling out of control.

My only hope is that the fate of the residents of Brixham does not befall the rest of Torbay.

\_\_\_\_\_

NO. That is my answer to the latest brainwave from people who seem to think that more layers of management/government paid for by raising money from people who can least afford it is a way of improving services.

You may comeback with the argument "it only cost the price of a cup of coffee per week" but there are a great many pensioners living in this area who cannot afford a cup of tea let alone coffee. The rates in this region should provide enough money to provide all the services in the community and raising more money by a clever back door ploy is completely out of the question. Councils are constantly being shown as useless in the management of money so the first objective should be efficient management and reduction of waste. Sometimes humorous comments are more accurate than funny i.e. 'How many people does it take to change a light bulb for the council' 1.to note the fault 2.to write the repair order 3.to obtain the replacement from the stores 4.to hold the ladder 5.to fit the bulb 6.to dispose of the old bulb etc. etc.

So once again I emphasise my answer to your proposition is NO a thousand times NO.

-----

If I could make an observation. As Torbay Councillors can perform the roll of Town Councillors it seems the only benefit of Town Councils is to enable fund raising for worthy projects over and above Council tax rises.

I have great sympathy with Councils, central government having disgracefully cut funding. This only serves to further enrich London at the expense of the regions. However, I prefer not to cooperate with further impoverishment of the regions. Please find ways to put pressure on central government instead of setting up Town Councils.

\_\_\_\_\_

I don't want a ne	ew council	
I reject proposal	for town councils for Torquay and Paignton	
are ignored. E.g anywhere as the and Oxen Cove.	artling from Brixham Council, They try their best but many eartling of bays in carparks especially disabled. Anyone of bays are not clearly marked. At Breakwater none at all not a There is bound to be more cost if local councils are set up tice that Torquay still has just about everything.	can park r at Freshwater
	We will not support any of these proposals as they are only adding yet another unnecessary level of bureaucracy, red tape and expense to local government. These proposals appear to be a rather circuitous way of adding an extra increase to the Council Tax.  Torbay is supposed to be a Unitary Authority. These proposals seam to be negating this fact and reverting to what was here some 30 years ago.  Torbay is a low income area. This additional charge will only put more pressure on the many low paid workers living here, who will then have to be supported by the benefit system, thus negating any imagined financial advantages of the proposed changes.  Also we will not support any further proposals by the Liberal Democrats, as the Party is not following the outcome of a national democratic	

referendum. The name 'Democrats' should be removed from the Party name as it is a misrepresentation of the Party that wishes this Country to remain under the dictatorial rule of the E.U.

111 12 is lindopodents town
Dew Lib / Dans and independents town
Councillors.  I have just read about your four couries.  Plans to press ahead with new Town Couries.
plans to press arread antis being against this Despite 80 % of residents being against this
idea in a recent conservatest concern is this
will result in a rise of the council most strong
the sersitive to council fox pages.
I am already struggling to pay with all  I am already struggling to pay with all  the recent increases of the council tax. And so on the recent increases of the council tax.
many other people. It is my small income.  many of proportion to my small income.  The proportion to my small income.
Is it really surely thats what you
I am already struggling to pay with all  I am already struggling to pay with all  the release of the council tax. And so on  the release of the council tax. And so on  the release of the council tax. And so on  the release of the council tax. And so on  the release of the council tax. And so on  the release of the council tax. And so on  the release of the council tax. And so on  the release of the council tax. And so on  the release of the council tax. And so on  the release of the council tax. And so on  the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the release of the council tax. And so on  the release of the releas

The councillors of Torbay Council are back to their old tricks, change for change's sake at extra cost to the rate payer.

If you want to reduce costs make the existing staff & councillors more efficient. Don't be a load of sheep following others. Don't waste so much money on paper chasing. Take responsibility for what you were elected for and don't try to offload your duties.

-----

Further to your recent letter regarding establishing new Town Councils. The answer is NO NO NO.

We have recently had a consultation on new Town Councils where over 80% of residents were against your plan

We don't need a NEW LAYER of bureaucracy and costs to residents of up to £90 a year -extra. We are already anticipating a 2020 council tax rise of some 6% !!!!!

Is this going to be like Brexit? We keep voting until you get the answer YOU require!!

This council would serve us, its residents best by getting back to basics and

- (1) Restart a weekly kerbside bin collection.
- (2) Introduce a fortnightly garden waste kerbside collection. Currently some 140 local authorities even do it for free.
- (3) Get stuck-in on road sweeping and kerb weeding/grass killing including hedge and tree trimming. Barton district including Church Road is supposed to see a road sweeper every three months. Only every three months. To my knowledge we have had only ONE visit in 2019. We pay the same council tax rate as Torquay centre who gets a regular litter pick and road sweeper service yet we get treated to a third world service.
- (4) Re-instate a police presence. There used to be a foot patrol occasionally along Barton Hill with patrol cars sweeping the side roads. NOT SEEN FOR THE LAST TWO YEARS.

Whilst we applaud the savings and efficiencies Torbay Council has achieved this last few years we are certain on the basic services you have reduced far too much.

-----

I am against the forming of Town Councils and believe they will be a waste of public spending and cause an increase in council tax.

With regards to your figures quoted whether it was £50,000, as seems the general consensus or £6,500, it really doesn't matter, it is still a total waste of taxpayer's money. £6,500 would pay for replacement broken lights along the seafront and harbour area, would contribute to the Christmas lighting and at least would have seen a benefit to the people of Torbay. £6,500 has just been torn up, thrown in the air and wasted!! Any spending on consultation that has already been done is not sensible, particularly where the Council has a moratorium on spend.

Town Councils add another layer of administration, would result in additional staffing and therefore incur additional costs. In my experience in Essex, Town Councils such as Witham also tend to be political and do not deliver anything other than what is currently being delivered by the unitary. It just adds another burden of cost to the ratepayer. On the other hand, small parish councils often have little or no officer cost and can deliver over and above what the Council delivers. Clearly, as a resident, I do not want to pay any further Council tax, particularly when it will not bring additional services.

I think if this Council forces through Town Councils it will forever damage their political reputation.

Let us hope that business sense takes prevalence. A consultation did take place previously regarding Town Councils and the results came back with an unanimous 80% "NO". So by asking different questions is a waste – people do not want them.


I have just completed and submitted your online questionnaire which I do not think was a particularly good one in helping to express my views.

I voted against the formation of any new town councils in the Torbay area.

I am not against the principle of town councils as such. In fact I was a keen and active member of Nailsea Town Council for seven years prior to coming to live in Devon. However I do not think that the introduction of town councils for Torquay and Paignton would be a good idea in our situation. We are essentially a common geographical unit and our needs and services should be capable of being effectively delivered by the present arrangements.

The problem as I see it is that of government funding, or the lack of, not that of operational efficiency and sensitivity to local needs. The answer is for the government to largely restore the cuts made to local authority funding which seemed to have been their main vehicle in achieving their "austerity "public spending cuts. I have been appalled about the supine way in which local government has largely accepted and implemented these cuts, particularly in this part of the world which is politically predominantly a Conservative area. Address this problem rather than introducing an otherwise, in this area at least, an unnecessary additional level of government.

I do not agree nor do I want town councils.
Do not agree with Lib Dem coalition with independents on council wards. Brixham should remain a self-governing council and not share any self-governing with Paignton or Lib Dems (cannot be trusted on bedroom tax).



### **Brixham Town Council**

First Floor, Brixham Town Hall, New Road, Brixham, TQ5 8TA

01803 859678 info@brixhamtowncouncil.gov.uk

Town Clerk: Mrs Tracy Hallett

Torbay Council Town Hall Torquay Devon

consultations@torbay.gov.uk

18th October 2019

Dear Sirs

Re: Community Governance (Town Councils) Review Consultation

At the Full Council meeting on Thursday 17<sup>th</sup> October, members considered a response to the above consultation. The following response was resolved:

That Brixham Town Council decline to comment on Torbay Council's Community Governance Review on Town Councils in their second consultation. The Town Council agreed that there was a lack of information in order to make an informed decision.

Instead, Brixham Town Council supports Torbay Council to lobby Central Government to provide adequate funding to deliver essential services to our communities and prevent existential crisis.

Yours faithfully

Tracy Hallett

Tracy Hallett

The questions that arise are a mixture of possible/probably small errors and larger apparent omissions. I might preface my questions with an assurance that I am undecided on the issue of parish/town councils and have no bias except with respect to a preference for clear logic and clear communication.

In section 2, Current situation, as part of draft recommendations:

- a. What assets or liabilities are under consideration for transfer?
- b. The number of properties in Brixham are listed as 6.1714; it appears that this number should be 6,171.
- c. What is the reasoning behind the assertion that admin costs for Brixham (with just over 6,000 properties, would be the same for Paignton, with almost three times as many, and Torquay, with even more properties? Given that the councils for Paignton and Torquay would need to respond to far more people, general administrative costs would surely be greater.

In the section on Electoral arrangements, the first line of the second paragraph refers to "the ordinary election of parish councillors" as something that currently takes place in 2019. Given that we have no parish councillors, should the statement refer to Torbay Councillors, not parish councillors?

Section 5 refers to the role of parish councils to "allow for the provision of local services that Torbay Council may be unable to sustain in the future due to resource and demand pressures particularly in the statutory services of Children's and Adult Services." This statement seems ambiguous in that it is not clear whether parish council income could be used to meet Torbay Council's statutory services. Is it the case that parish council income could be used for this purpose, or are those statutory services necessarily funded from only the Torbay Council income?

Sections 6, 7, and 8 do not answer the questions they purport to answer. Nothing in the written material for Q 6 explains how the proposal would tackle deprivation. The written statement is a generic, rather bureaucratic sounding waffle that has no meaning in the context of the question. The same criticism applied to Q 7 and 8. Please would the council provide clear, informative answers to these questions? At present there is no pertinent information provided.

I note that although the current proposal includes assurance that the first year precept will be no more than £90 per annum for Band D property, item 5 clearly states that the advantage to establishing parish councils is that their precept mechanism "is not currently subject to capping rules", and so can increase by any amount. Is it the case that costs will only be controlled for one year, and could rise substantially in future years?

One final comment: I very much appreciate the change to the consultation procedures, to include people who are not in a position to be informed and respond via the internet. The previous consultation was seriously flawed in this respect. The refusal of the previous council to make provisions for responses other than online was contemptible.

\_\_\_\_\_

I would like to propose a new town council for Churston & Galmpton wards.

\_\_\_\_\_

I was rather surprised that I did not receive written notification of the above proposal by Torbay Council.

The documentation was sent to a near neighbour who kindly provided me with a copy. Given that Torbay Council appears to consider this matter rather important I would have expected to receive a copy.

I appreciate that I receive a discount as a single occupant but that is solely due to the death of my wife in July 2018.

I believe that I have a right to have been sent the documentation.

I have completed the online questionnaire although I feel the questions were aimed at providing the Council with the "right" answer, i.e., approval of the plan for Town Councils. I also feel the Council has failed to take into account any other increases in Council Tax which may / will occur. I believe there will be an increase of 2% in respect of Care services , plus the usual inflation busting increase from Torbay Council. The total increase could be nearly 10% next year.

Overall, I feel the limited distribution of the Consultation documentation is anti-democratic. However, as the Liberal Democrats are intent on ignoring the decision of 17+ million voters to leave the E.U., omitting a few thousand local voters is a mere drop in the ocean.

Overall, this is very poor.
I do not want a Paignton town council. It would fragment the local services at present supplied by Torbay Council. The various Town Community Partnerships can inspire and contribute to local activities and local democracy.

I live in Paignton and am completely against the creation of a separate layer of bureaucracy that would be caused by an additional council for Paignton.

## **Policy, Performance and Review Team**



For further information please contact the Corporate Support Team on 01803 207227 or email consultation@torbay.gov.uk

The information used to collate this report has been collected and processed in accordance with the Data Protection Act, 1998.





Meeting: Cabinet & Council Date: 7 Jan 2020 & 9 Jan 2020

Wards Affected: All Wards

Report Title: Proposed Council Tax Support Scheme 2020/21

Is the decision a key decision? Yes

When does the decision need to be implemented? Full Council – 9th January 2019

Cabinet Member Contact Details: Councillor Christine Carter – Cabinet Member for Corporate and Community Services, Telephone: 07848 829159 email: christine.carter@torbay.gov.uk

**Supporting Officer Contact Details:** Jon Bell, Operations Manager Customer Services, Revenue & Benefits, Telephone 01803 207572, email: Jon.bell@torbay.gov.uk

#### 1. Proposal and Introduction

- 1.1 This report provides members with the background of the current scheme and recommendations for the 2020/21 local Council Tax Support scheme.
- 1.2 Schedule 1A of the Local Government Finance Act 2012 requires local authorities to annually review their local scheme.

NB: Pension Age households are not affected. The DWP retain control of the regulations applied for local authorities to pay Council Tax Support to pension age customers. As pension age claims are protected by legislation, these proposed changes will only affect claims from those of working age:

#### 2. Reason for Proposal and associated financial commitments

- 2.1 The Council has a statutory duty to provide a local Council Tax Support Scheme for working-age households within its area. Pension age households are subject to statutory provisions determined on a national basis that must be incorporated within each authority's local scheme.
- 2.2 The Council must approve the final scheme by 11 March 2020 for operation by 1 April 2020. The scheme cannot be changed mid-financial year.
- 2.3 It is proposed that Personal Allowances and Premiums are uprated from 1 April 2020 in line with the prescribed Pensioner scheme and national working-age benefits, which are both set by the Government.

Failure to make this change would result in a cut in entitlement should there be an increase in household income.

- 2.4 Unfortunately it is not possible to proceed with the initial proposed income banded scheme format for the Council Tax Support from April 2020. This is due to delays with the software provider being able to present necessary assurances that all works could be successfully completed within the required timeframe. This is an essential factor to ensure a smooth transition of scheme format.
- 2.5 The 6 week public consultation for an income banded Council Tax Support scheme closed on 11 October 2019. The proposals were well received within the 470 responses submitted and this positive feedback provides the required level of confidence and assurance for resubmitting a new proposal for the introduction an income banded scheme from April 2021.
- 2.6 Although a delay is disappointing, it is the correct pragmatic approach to take. A number of other Devon authorities will also be following our timeline by making the change to an income banded scheme from April 2021. Please see appendix 1.
- 2.7 Therefore this submission is for approval of a Council Tax Support scheme for 2020/2021 which is based on the current scheme with no changes other than the standard yearly uprating of the personal allowances and premiums. These values take into account the statutory inflationary increase in personal allowances used to calculate entitlement to Council Tax Support. These allowances represent a households basic living needs.

#### 3. Recommendation(s) / Proposed Decision

That Council be recommended:

- 3.1 That Personal Allowances and Premiums, used to calculate Council Tax Support, are uprated from 1 April 2020 in line with the prescribed Pensioner scheme and national working-age benefits, which are both set by the Government.
- 3.2 That the Chief Finance Officer be given delegated authority, in consultation with the Cabinet and the Executive Lead for Customer Services, to make any further adjustments required to the Exceptional Hardship Policy and fund.

#### **Appendices**

Appendix 1: Proposed 2020/21 schemes for other Devon Authorities

Appendix 2: Current scheme - https://www.torbay.gov.uk/media/12396/council-tax-

reduction-scheme-2019-20.pdf

_					_		
<b>D</b>	20		$\sim$ 1 $\sim$	เทฝ	$D \wedge c$	nım	ents
D	au	NU	UU	II IU	שטע	Juiii	ていしつ

None

#### **Section 1: Background Information**

#### 1. What is the proposal / issue?

The current Council Tax Support scheme was approved by members at Full Council in December 2016.

For each financial year, the Council must consider whether to revise its scheme or to replace it with a replacement scheme. It must make any revision to its scheme, or any replacement scheme, no later than 11 March for the subsequent financial year.

Entitlement to Council Tax Support is based on a means test, by taking into consideration a person's income and comparing this with any personal allowances, premiums and disregards to which they may be entitled.

The current scheme needs to be updated to take into account the inflationary increase in the personal allowances used to calculate entitlement to Council Tax Support - these allowances represent a households basic living needs.

This will ensure the scheme is compliant with the Prescribed Requirements for all local schemes, determined by the Department for Communities and Local Government and also aligned to national working-age benefits, determined by the Department for Work and Pensions.

#### 2. What is the current situation?

The scheme that will be adopted for 2020/21 is the same as the scheme that was adopted for 2019/20. The reasons for this are it:

- is based on the previous scheme and involves no additional new risk;
- does not disproportionately affect any particular group disabled persons, single parents, etc;
- presents a very low risk of legal challenge.
- A revised income banded scheme format will be proposed for introduction from 2021/22

For people of working age, the current scheme has the following key elements:

- All awards are based on 70% of the Council Tax charge for the property. This means that the maximum a working age household can receive is 70% of the Council Tax due. These households have to pay a minimum of 30% of the Council Tax due;
- Second Adult Rebate for working age households is not available;
- No entitlement if working age households have savings over £6,000;
- Restrict working age households to the equivalent of a Band D property charge and apply the 70% restriction detailed above;
- A hardship fund is provided for within the scheme and is available to households should they be experiencing hardship as a result of their Council Tax Support award.

Under the current scheme pensioners are protected and the level of entitlement for them must remain. Protection will be achieved by keeping in place the existing national rules, with eligibility and rates defined in the Prescribed Pensioners scheme.

The components used to calculate Council Tax Support consist of the following:

- Personal Allowances the basic amounts of money the government says a claimant needs to live on. The level depends on the claimant's age and whether they are part of a couple. There are additional allowances for dependent children.
- Premiums additional amounts added to the personal allowance because of claimant's personal circumstances. The government recognises that it is more expensive to live with a family or if someone has a disability or caring responsibilities. Extra amounts are added to income based benefits to account for this.
- Disregards the amount of earnings not taken into account when calculating entitlement to benefits. There are standard earnings disregards for singles, couples and lone parents. People in certain groups, such as carers and people with disabilities are eligible for a higher disregard.
- Non Dependant Deductions the amount that is deducted for other people who are 18 or over and live in the household. The deduction rates for non-dependants are set according to their income, as it is assumed that they can make a financial contribution to the household.

#### 3. What options have been considered?

In line with the proposal presented to Cabinet on 6 August 2019 and the subsequent completion of a highly supportive 6 week public consultation, the intention was to introduce an income banded Council Tax Support scheme from April 2020. Unfortunately, due to delays in software implementation it is no longer possible to support this timeframe. Therefore, this proposal will be resubmitted to Cabinet in the new year for approval of a new scheme by Full Council from April 2021.

Over the past 3 years, it has been nationally accepted that a household income banded system is the correct option for Council Tax Support schemes to incorporate in order to absorb the impacts of Universal Credit. This was consulted upon however unfortunately it is not possible to proceed with the initial proposed income banded scheme format for the Council Tax Support from April 2020. This is due to delays with the software provider being able to present necessary assurances that all works could be successfully completed within the required timeframe. This is an essential factor to ensure a smooth transition of scheme format.

## 4. What is the relationship with the priorities within the Partnership Memorandum and the Council's Principles?

#### Priorities:

- Thriving People and Communities
- A Thriving Economy
- A Council Fit for the Future

#### Principles:

- Use reducing resources to best effect
- Reduce demand through prevention and innovation
- Integrated and joined up approach

Torbay's most vulnerable groups will continue to be protected as the scheme will retain the current scheme characteristics.

The continuation of the hardship scheme will also help cushion the effect of the changes and should mitigate any adverse impacts where possible

## 5. How does this proposal/issue contribute towards the Council's responsibilities as corporate parents?

The scheme issues financial support for low income households to provide a reduction in their Council Tax charge based on the level of household income and occupancy composition.

It will assist those who only had the support of the council in reducing barriers of living in the community, where there is a risk of falling into debt, particularly with their Council Tax.

## 6. How does this proposal/issue tackle poverty, deprivation and vulnerability?

Council Tax Support provides proportioned financial assistance to low income households.

The exceptional hardship fund also provides additional financial assistance for households that are most in need.

## 7. How does the proposal/issue impact on people with learning disabilities?

The scheme is being amended in line with statutory requirements and uprating the financial allowances. There is no change to the way the existing scheme operates so no equality assessment has been undertaken.

The current scheme has the same characteristics as Council Tax Benefit, where additional premiums and income disregards are applied within the calculation of the Applicable Amount when certain state benefits are received. This applies to all disadvantaged groups.

# 8. Who will be affected by this proposal and who do you need to consult with? How will the Council engage with the community? How can the Council empower the community?

This proposal will affect all working age households receiving Council Tax Support from 1 April 2020 to 31 March 2021.

There are no requirements to undertake additional public consultation as the scheme remains unchanged.

#### **Section 2: Implications and Impact Assessment**

#### 9. What are the financial and legal implications?

The Council's requirement to review its Council Tax Support scheme annually must consider both the application of the scheme itself and to take into account the financial implications of its administration.

#### **Financial Implications**

This report is integral to the revenue budget and Council Tax setting process for 2020-21. The financial and resource implications and underlying assumptions are dealt with in that report.

#### **Legal Implications**

Schedule 1A of the Local Government Finance Act 2012 requires local authorities to consider whether to revise or to replace its scheme each year. Any revisions or a replacement scheme must have been considered and agreed no later than 11 March 2020 for operation from 1 April 2020.

There are no requirements to undertake a public consultation should the scheme remain unchanged

#### 10. What are the risks?

The council continues to face the financial risk of receiving less Council Tax income than budgeted due to:

- Any significant increase in caseload during the year, not provided for when the Council Tax taxbase is set;
- A greater than anticipated impact of the wider welfare reform changes on the level of Council Tax Support awarded;
- A reduction in the level of Council Tax collection, not provided for when the Council Tax taxbase is set.

By maintaining existing levels of support it is not anticipated that there will be any legal challenge to the council's scheme.

#### 11. Public Services Value (Social Value) Act 2012

The procurement of services or provision of services is not relevant for this report.

## 12. What evidence / data / research have you gathered in relation to this proposal?

Prior to April 2013 the national Council Tax Benefit scheme was available to taxpayers on low incomes to assist them with their Council Tax.

The Government announced the abolition of Council Tax Benefit as part of the Spending Review 2010, with the intention to replace it with a localised support scheme from 1 April 2013.

Torbay's scheme was prepared as part of a Devon wide approach, where the overarching principle was to develop a cost neutral scheme. However, it was unlikely that each authority's scheme would be identical, or produce the same end result for residents across the county, because of the different local demographics and the constraints placed on the design of local schemes by the government.

Appendix 1 provides details of the proposed 2020/21 schemes by all other Devon Local Authorities.

13. What are key findings from the consultation you have carried out?

A consultation is not applicable for this proposal presented.

NB A 6 week public consultation concluded on 11 October 2019 for the proposed introduction of an income banded Council Tax Support scheme. A substantial response of 475 submissions was received.

- There was general agreement on all 11 proposals presented.
- The percentage of overall respondents who agreed with the proposals varied from a high of 76.7% to a low of 50.9%.
- For seven of the eleven Proposals the agreement level was 60% or higher

A proposal will be resubmitted to Cabinet in the new year for approval of a new income banded scheme from April 2021.

### 14. Amendments to Proposal / Mitigating Actions

Not applicable for this proposal.

Identify the potential po	sitive and negative impacts on specific group	S	
	Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
Older or younger people	If Personal Allowances and Premiums were not uprated in line with the prescribed pensioner scheme and national working-age benefits residents would effectively have a cut in their entitlement should their income increase.		
People with caring Responsibilities			Protection for those receiving allowance is in line with the ol Council Tax Benefit scheme.
People with a disability			Protection for disabled people line with the old Council Tax E scheme. Disability benefits, su Disability Living Allowance, wi continue to be fully disregarde well as the associated personallowances and premiums that currently awarded to people widisabilities.
Women or men			Although this information is recthere is no adverse impact on grounds of gender. Torbay's s is open to applications from performing of any gender and there are not aspects of the scheme which in any way on the availability comport to claimants based so gender.
People who are black or a minority ethnic backgro (BME) (Please note Gyps Roma are within this community)	und		There is no differential impact

Deligion or helief (including	This information is not collected as
Religion or belief (including	This information is not collected as
lack of belief)	part of the administration of the
	Council Tax Support Scheme
	however there is no record of having
	received any comments or complaints
	or challenges regarding this particular
	group in respect of the design and
	operation and administration of the
	Torbay Council Tax Support Scheme.
People who are lesbian, gay or	This information is not collected as
bisexual	part of the administration of the
	Council Tax Support Scheme
	however there is no record of having
	received any comments or complaints
	or challenges regarding this particular
	group in respect of the design and
	operation and administration of the
	Torbay Council Tax Support Scheme.
People who are transgendered	This information is not collected as
reopie wilo are transgendered	part of the administration of the
	Council Tax Support Scheme
	however there is no record of having
	received any comments or complaints
	or challenges regarding this particular
	group in respect of the design and
	operation and administration of the
	Torbay Council Tax Support Scheme.
People who are in a marriage	This information is not collected as
or civil partnership	part of the administration of the
	Council Tax Support Scheme
	however there is no record of having
	received any comments or complaints
	or challenges regarding this particular
	group in respect of the design and
	operation and administration of the
	Torbay Council Tax Support Scheme.
Women who are pregnant / on	There is no differential impact
maternity leave	There is no unrerential impact
materinty leave	

	_	
		L
	۵	)
(	$\boldsymbol{c}$	2
	a	)
	-	•
	C	5

	Socio-economic impacts (Including impact on child poverty issues and deprivation)	There is no differential impact
	Public Health impacts (How will your proposal impact on the general health of the population of Torbay)	There is no differential impact
16	Cumulative Impacts – Council wide (proposed changes elsewhere which might worsen the impacts identified above)	Not applicable for this proposal.
17	Cumulative Impacts – Other public services (proposed changes elsewhere which might worsen the impacts identified above)	Not applicable for this proposal.

#### **Supporting Information**

Service / Policy:	Council Tax Support Scheme 2020/21
Executive Lead:	Christine Carter
Director / Assistant Director:	Tara Harris

Version: 1 Date: 14 November 2019 Author: Jon Bell

#### **Section 1: Background Information**

#### **Devon's Council Tax Support Proposed Schemes**

The following information was correct as per the last meeting 10 October 2019

#### **South Hams & West Devon Council**

Commenced a banded scheme from 2019/2020.

#### **East Devon District Council**

Proposing to launch a banded scheme from 2020/2021

#### **Plymouth City Council**

Proposing to launch a banded scheme from 2020/2021

#### **Mid Devon District Council**

Proposing to launch a banded scheme from 2020/2021

#### **North Devon District Council**

Proposing to launch a banded scheme from 2020/2021

#### **Teignbridge District Council**

Proposing to launch a banded scheme from 2020/2021, but may defer to 2021/2022

#### **Exeter City Council**

Proposing to launch a banded scheme from 2021/2022

#### **Torridge District Council**

Proposing to launch a banded scheme from 2021/2022

## Agenda Item 12

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Agenda Item 12 Appendix 1

Document is Restricted

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Agenda Item 12 Appendix 2

Document is Restricted